

Metropolitan Transportation Commission
Regional Network Management Committee

November 3, 2023

Agenda Item 2c

Contract Amendment – 511 Website Support Services: Kalamuna, Inc. (\$2,400,000)

Subject:

Request for approval of a contract amendment with Kalamuna, Inc. to extend the 511 Website Support Services contract term to June 30, 2026 and to add \$2,400,000.

Background:

MTC's 511.org traveler information website serves as a daily tool for Bay Area commuters and as a critical resource for Bay Area travelers during emergency situations and major transportation events. MTC requires consultant support services to operate, maintain, host, and enhance the 511.org website and the 511 website API Gateway system, and to provide communications services.

In May 2021, following a competitive procurement, Kalamuna, Inc. was selected to operate, maintain, and enhance the 511.org website, and to provide communications services in an amount not to exceed \$2,000,000 through June 2024 with an option to extend for two additional years.

In March 2022, the MTC Operations Committee approved a contract amendment to add \$1,650,000 to fund the following three tasks: 1) design, develop, and implement a new API Gateway system, to allow 511.org to ingest real-time and static data sources; 2) redesign the 511.org website, which has maintained the same look since 2016; and 3) provide FHWA-required systems engineering documentation for the two aforementioned efforts.

Kalamuna, Inc. has demonstrated exceptional performance and has operated, maintained, hosted, and enhanced the 511.org website to the highest industry standards. In light of these considerations, staff recommends a two-year extension to ensure continuity and consistency in maintaining these critical operations.

The proposed amendment would allow for the following four tasks: 1) complete the redesign of the 511.org website; 2) provide a managed services solution for the hosting of the 511.org website; 3) operate, maintain, and enhance the API Gateway system; and 4) operate, maintain, and host the 511.org website. These activities fall within the scope of work outlined in the

procurement. The current contract value is \$3,650,000. This amendment would add \$2,400,000, bringing the contract to a new total not to exceed amount of \$6,050,000 through the term of June 30, 2026. \$650,000 is available for this contract amendment in the FY 2023-24 MTC budget, \$900,000 would be subject to approval of the FY 2024-25 MTC budget, and \$850,000 would be subject to the approval of the FY 2025-26 MTC budget. Attachment B includes a summary of Kalamuna, Inc. and its project team's SBE and DBE status.

Issues:

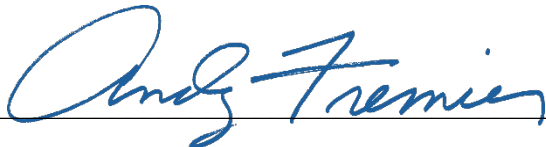
None identified.

Recommendations:

Staff recommends that the Regional Network Management Committee authorize the Executive Director or designee to negotiate and enter into a contract amendment with Kalamuna, Inc. in an amount not to exceed \$2,400,000 and to extend the term of the agreement through June 30, 2026, for the above-described work.

Attachments:

- Attachment A: Disadvantaged Business Enterprise and Small Business Enterprise Status
- Request for Committee Approval – Summary of Proposed Contract Amendment



Andrew B. Fremier

Disadvantaged Business Enterprise and Small Business Enterprise Status

	Firm Name	Role on Project	DBE* Yes / No	If DBE Yes, List #	SBE** Yes / No	If SBE Yes, List #
Prime Contractor	Kalamuna, Inc.	Website Support Services	No	N/A	Yes	2009467
Subcontractor	Convey	Communications and Brand Management	Yes	38411	Yes	1367600
Subcontractor	Trillium Solutions	Transit Data	No	N/A	No	N/A
Subcontractor	Lemberg Solutions	AWS and Emergency Response	No	N/A	No	N/A
Subcontractor	GreenInfo Network	Geospatial Mapping and Data	No	N/A	No	N/A

*Denotes certification by the California Unified Certification Program (CUCP).

**Denotes certification by the State of California.

Request for Committee Approval

Summary of Proposed Contract Amendment

Work Item No.: 1224

Consultant: Kalamuna, Inc.
Oakland, CA

Work Project Title: 511 Website Support Services

Purpose of Project: Deliver 511 website support services.

Brief Scope of Work: Provide support services to operate, maintain, host, and enhance the 511.org website and the 511 website API Gateway system, and to provide communications services.

Project Cost Not to Exceed: \$2,400,000 (this amendment)
Total contract before this amendment: \$3,650,000
Total authorized contract after this amendment: \$6,050,000

Funding Source: STP, Toll Credits

Fiscal Impact: \$650,000 is included in the MTC FY 2023-24 budget.
\$900,000 is subject to the approval of the MTC FY 2024-25 budget.
\$850,000 is subject to the approval of the MTC FY 2025-26 budget.

Motion by Committee: That the Executive Director or designee is authorized to negotiate and enter into a contract amendment with Kalamuna, Inc. for the consulting services described above and in the Regional Network Management Committee Summary Sheet dated November 3, 2023 and that the Chief Financial Officer is authorized to set aside \$2,400,000 for such amendment, subject to necessary budget approvals.

Regional Network
Management Committee:

David Rabbitt, Chair

Approved: November 3, 2023