Next Generation Clipper Program Executive Summary Status Report – March 27, 2023





Summary

- Installation of standalone validators (SAVs) nearing completion. Regionwide installation of onboard validators and retail sales devices continues. Pilot testing of operator control unit (OCU) and remaining onboard validator integration options continues.
- Account-based System Demonstration Testing (SDT) and User Acceptance Testing (UAT) continue.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART and Muni equipment, paratransit/third-party integration, and Account-based fare rules.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator), WSP (Customer Service Center), and Fiserv (Payment Services).
- Contract finalization underway with Fare Media Fulfillment Contractor. Request for Qualifications (RFQ) for Fare Ticket Suppliers in development.

Recently Completed Activities

	MTC/IBI	Cubic	Operators	Date
New Devices:				
 Regionwide installation (cont'd.) 	•	•	•	ongoing
 Account-based System Testing: 				
 SDT for Fare Rules (SMART) 	•	•	•	Feb 23
 Account-based Documentation: 				
 Comments on resubmittal of Operator Business Rules 	•		•	Mar 7

Upcoming Activities/Deliverables

		MTC/IBI	Cubic	Operators	Date
• Ne	ew Devices:				
	 Pilot installation/testing (cont'd.) 	•	•	•	Mar–Apr
	 BART fare gate test/pilot 	•	•	•	Mar–May
• Ac	ccount-based System Testing:				
	o System Integration Test procedure review	•		•	Mar–Apr
	 User Acceptance Testing (cont'd.) 	•	•	•	Mar–Jun
	 System Demonstration Testing (cont'd.) 	•	•	•	Mar–May
	 System Integration Testing 	•	•	•	Apr–Jun
• Ac	ccount-based Documentation:				
	o Initial review of Operations and		•		Apr
	Maintenance Documents				
 Cl 	ipper Executive Board Meeting	•		•	Apr 24