# Regional Network Management: Customer Advisory Committee Update

Policy Advisory Council Transit Transformation Action Plan (TAP) Subcommittee

May 8, 2023



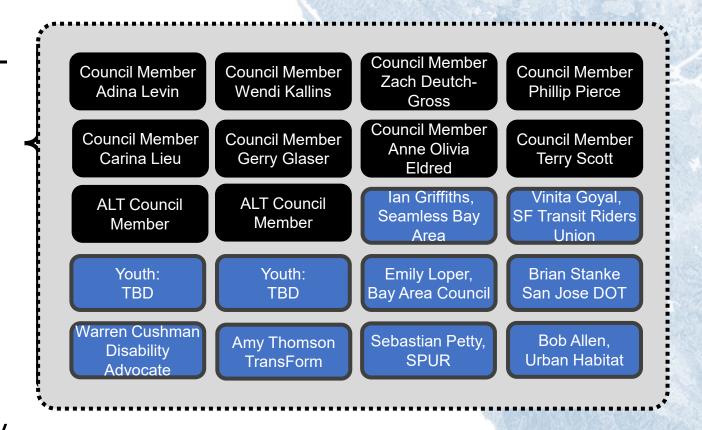
## **Current TAP Subcommittee Structure**

- TAP Subcommittee established September 2022
- Successor body aiming to start in July 2023
- Term end Dec. 31, 2025 (followed by full 4-year term)



## **Proposed Transition to the Voice of the Customer Committee**

- Composition: Split between 2 categories; atlarge stakeholders and Council representatives
- Number of Members: 20 total, 10 from each category
  - Recruit two youth reps
- Leadership: Group selects a Chair and Vice Chair from each category





# **Next Steps and Discussion**



#### Contact

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