ACTION PLAN

Transit Transformation Action Plan Two-Year Status Update

Regional Network Management Committee December 8, 2023

TAP Two-Year Status Update

Today's update is a **high-level update** on the overall Transit Transformation Action Plan (TAP) program that will:

- Highlight progress towards achieving TAP outcomes
- Serve as the background for a future amendment to the TAP



We Are Here

Standing up the

Transit Transformation Action Plan – Desired Outcomes

MTC & Operator Co-PM				
I. Fares and Payment	II. Customer Information	III. Transit Network	IV. Accessibility	V. Funding
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Updates on Actions: Fares & Payments 500 - PM

Simpler, consistent, and equitable fare and payment options attract more riders.

Results for Riders

- Clipper BayPass
 - University Students and Affordable Housing Residents (2022-Present)
 - Pilot with Employers, Transportation Management Associations and Property Managers (2023)
- No-Cost and Reduced Cost Interagency Transfer Pilot
 - Launch with Next Generation Clipper in Summer 2024



Behind the Scenes

- MTC and Operator collaboration to develop MOUs
- Outreach to BayPass customers
- Program monitoring & evaluation



ACTION PLAN

Updates on Actions: Customer Information

Integrated mapping, signage and real-time schedule information makes transit easier to navigate and more convenient for both new and existing riders

Results for Riders



- Regional Mapping & Wayfinding Standards Development
 - Spring 2023 reviewed existing conditions and best practices
 - Summer/Fall 2023 surveys, focus groups, and cocreation workshops
 - Winter 2023-24 prototypes
- Regional Mapping & Wayfinding Standards Implementation
 - Deployment throughout the region in 2024 & beyond

- Regional Mapping Services Platform
 - \$1 million contract awarded
 January 2023
 - Platform design in progress



Updates on Actions: Bus Transit Priority

Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

Results for Riders

Transit Priority on Arterials: Bus Accelerated Infrastructure Delivery (BusAID)



- Call for projects to address hotspots; funding awards mid-2024
- Near-Term Transit Priority on I-80: Bay Bridge Forward
 - HOV Lane Extensions
 - I-80 Design Alternatives Assessment completed 2023, implementation underway
 - HOV Lane Hours of Operation & Lane Access Restrictions
 - Localized Transit Priority/HOV Strategies

- Regional Transit Priority Policy
- Coordination with Caltrans









Updates on Actions: Bus/Rail Network Management

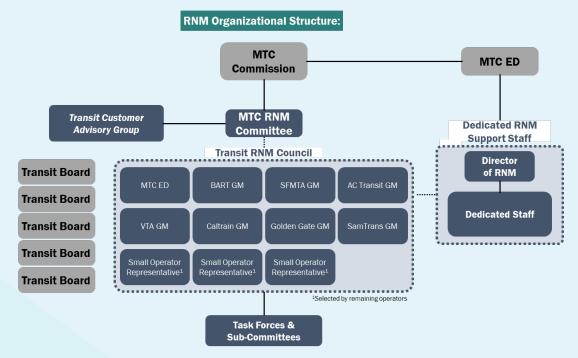
Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

Results for Riders

- Sub-Regional Transit Integration Efficiency Studies
 - Funded; studies and implementation underway in Sonoma, Solano, and Contra Costa
- Transit Equity
 - TAP Equity Principles adopted January 2021
 - Integrated on a project-by-project basis

- Standing up Regional Network Management
 - Framework adopted February 2023; implementation underway
- Rail Partnership & Governance Assessment
 - Completed March 2023





Updates on Actions: Connected Network Planning & Transit Data

Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

Results for Riders

Operator-led schedule coordination improvements

- Transit 2050+ Connected Network Planning
 - Existing conditions, needs, gaps & opportunities in progress
 - Project performance assessment & recommended transit network concept mid-2024
- Improve Real-Time Transit Data
 - Regional GTFS standards adopted & preliminary assessment in 2022





Updates on Actions: Accessibility

Transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently.

Results for Riders

- Regional paratransit trips
 - One-seat ride pilot program under development
- Integrate ADA-paratransit services on Next Generation Clipper
 - Contract awarded to Trapeze in Spring 2023; software integration in progress
- Standardize eligibility practices for Clipper RTC and ADA-paratransit
 - In progress, recommendations in early 2024

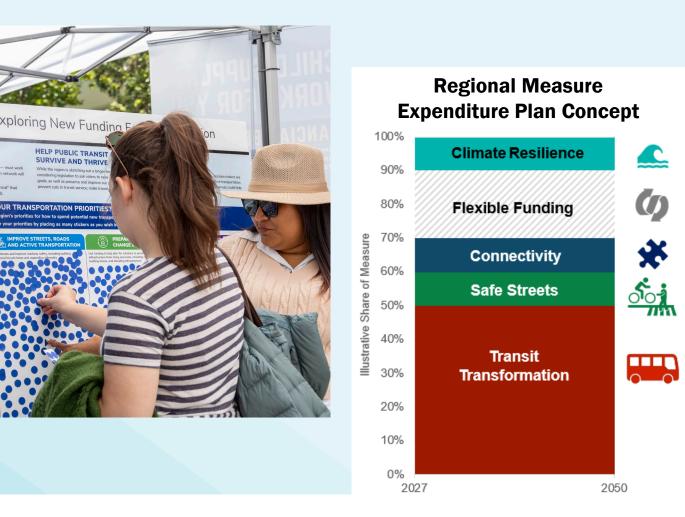
- Coordinated Plan update
 - In final stages, additional engagement and implementation starting 2024



Updates on Actions: Funding

The Bay Area's transit system uses its existing resources more efficiently and secures new, dedicated revenue to meet its capital and operating needs.

- Initial funding identified for dedicated RNM staff
- Efforts underway to identify new funding for transit
 - Stakeholder engagement, polling, and public engagement throughout 2023
 - Commission approval of enabling legislation in early 2024



Look-Ahead: What's Next?

Today Discuss updates to the TAP with RNM TAP Status Update: Customer Advisory Group, RNM RNM Committee Council, and RNM Committee Monday, December 18 Ongoing Updates

Overall TAP Program: Annual Project Updates: Varies

TAP Status/Initiatives Update: **RNM Council**

