# ACTION PLAN

# **Transit Transformation Action Plan Two-Year Status Update**

Regional Network Management Committee December 8, 2023

# **TAP Two-Year Status Update**

Today's update is a **high-level update** on the overall Transit Transformation Action Plan (TAP) program that will:

- Highlight progress towards achieving TAP outcomes
- Serve as the background for a future amendment to the TAP



We Are Here

Standing up the

# **Transit Transformation Action Plan – Desired Outcomes**

MTC & Operator Co-PM				
I. Fares and Payment	II. Customer Information	III. Transit Network	IV. Accessibility	V. Funding
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# Updates on Actions: Fares & Payments 500 - PM

Simpler, consistent, and equitable fare and payment options attract more riders.

### **Results for Riders**

- Clipper BayPass
  - University Students and Affordable Housing Residents (2022-Present)
  - Pilot with Employers, Transportation Management Associations and Property Managers (2023)
- No-Cost and Reduced Cost Interagency Transfer Pilot
  - Launch with Next Generation Clipper in Summer 2024



## Behind the Scenes

- MTC and Operator collaboration to develop MOUs
- Outreach to BayPass customers
- Program monitoring & evaluation



ACTION PLAN

# **Updates on Actions: Customer Information**

Integrated mapping, signage and real-time schedule information makes transit easier to navigate and more convenient for both new and existing riders

**Results for Riders** 



- Regional Mapping & Wayfinding Standards Development
  - Spring 2023 reviewed existing conditions and best practices
  - Summer/Fall 2023 surveys, focus groups, and cocreation workshops
  - Winter 2023-24 prototypes
- Regional Mapping & Wayfinding Standards Implementation
  - Deployment throughout the region in 2024 & beyond

- Regional Mapping Services Platform
  - \$1 million contract awarded
     January 2023
  - Platform design in progress



# **Updates on Actions: Bus Transit Priority**

Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

### **Results for Riders**

Transit Priority on Arterials: Bus Accelerated Infrastructure Delivery (BusAID)



- Call for projects to address hotspots; funding awards mid-2024
- Near-Term Transit Priority on I-80: Bay Bridge Forward
  - HOV Lane Extensions
  - I-80 Design Alternatives Assessment completed 2023, implementation underway
    - HOV Lane Hours of Operation & Lane Access Restrictions
    - Localized Transit Priority/HOV Strategies

- Regional Transit Priority Policy
- Coordination with Caltrans









# **Updates on Actions: Bus/Rail Network Management**

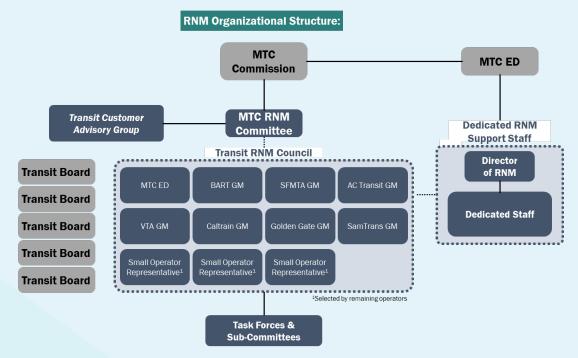
Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

### **Results for Riders**

- Sub-Regional Transit Integration Efficiency Studies
  - Funded; studies and implementation underway in Sonoma, Solano, and Contra Costa
- Transit Equity
  - TAP Equity Principles adopted January 2021
  - Integrated on a project-by-project basis

- Standing up Regional Network Management
  - Framework adopted February 2023; implementation underway
- Rail Partnership & Governance Assessment
  - Completed March 2023





# **Updates on Actions: Connected Network Planning & Transit Data**

Bay Area transit services are equitably planned and integrally managed as a unified, efficient and reliable network.

### **Results for Riders**

Operator-led schedule coordination improvements

- Transit 2050+ Connected Network Planning
  - Existing conditions, needs, gaps & opportunities in progress
  - Project performance assessment & recommended transit network concept mid-2024
- Improve Real-Time Transit Data
  - Regional GTFS standards adopted & preliminary assessment in 2022





# **Updates on Actions: Accessibility**

Transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently.

### **Results for Riders**

- Regional paratransit trips
  - One-seat ride pilot program under development
- Integrate ADA-paratransit services on Next Generation Clipper
  - Contract awarded to Trapeze in Spring 2023; software integration in progress
- Standardize eligibility practices for Clipper RTC and ADA-paratransit
  - In progress, recommendations in early 2024

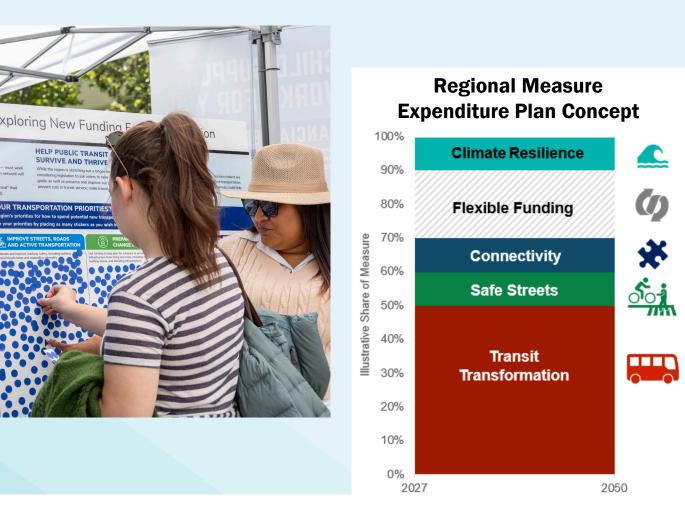
- Coordinated Plan update
  - In final stages, additional engagement and implementation starting 2024



# **Updates on Actions: Funding**

The Bay Area's transit system uses its existing resources more efficiently and secures new, dedicated revenue to meet its capital and operating needs.

- Initial funding identified for dedicated RNM staff
- Efforts underway to identify new funding for transit
  - Stakeholder engagement, polling, and public engagement throughout 2023
  - Commission approval of enabling legislation in early 2024



# Look-Ahead: What's Next?

# Today Discuss updates to the TAP with RNM TAP Status Update: Customer Advisory Group, RNM RNM Committee Council, and RNM Committee Monday, December 18 Ongoing Updates

Overall TAP Program: Annual Project Updates: Varies

TAP Status/Initiatives Update: **RNM Council** 

