

Regional Network Management Council

March 30, 2026

Agenda Item 3b

Regional Network Management Performance Measures Update

Subject:

Update on Regional Network Management (RNM) performance measures reporting.

Background:

This item provides an overview of progress on Regional Network Management (RNM) performance measure reporting, focusing on activities to date and anticipated next steps. Staff will return to the RNM Council and other RNM bodies to present findings and next steps in subsequent months.

In February 2023, the Commission adopted the RNM framework (MTC Resolution No. 4564). The RNM framework called for performance metrics to be established to track RNM performance and for recurring review to support continuous improvement and drive long-term evolution. In May 2024, the RNM Committee adopted performance measures to track progress towards achieving tangible outcomes for riders and help deliver RNM's mission of achieving a more connected, efficient, and user-focused mobility network in the region (MTC Resolution No. 4648). The performance measures include a combination of quantitative and qualitative measures that reflect: 1) Transit Rider Outcomes, including rider experience and rider benefits from RNM activities; and 2) RNM & Transit Operations, including work plan achievement, RNM capabilities & needs, and regional transit operations.

RNM Framework Review

In December 2024, MTC approved a contract amendment with Perkins Eastman/KPMG to conduct a review of the RNM framework, including identifying strengths, weaknesses, opportunities and challenges, and developing recommendations on how to evolve the RNM moving forward. The consultant team conducted surveys and interviews in Spring and Summer 2025 and have been preparing an assessment of the RNM framework. Staff will return in the coming months to the RNM bodies to present their findings and to discuss recommendations and next steps.

RNM & Regional Transit Data

In May 2025, MTC approved a contract with Fehr & Peers to prepare a report on the Transit Rider Outcomes and Transit Operations metrics. This effort will help move towards more consistent and streamlined processes for analyzing transit data at the regional level and will provide the foundation for telling a more holistic story about how Bay Area transit serves the region, including the impacts of various RNM initiatives. Data analysis and synthesis is currently underway, with the final report planned for later in 2026.

Staff are also developing an interactive dashboard to make transit data on Bay Area operators published through the National Transit Database (NTD) more readily accessible.

Issues:

None Identified

Recommendation:

None.

Attachments:

- Attachment A: Presentation
- Attachment B: MTC Resolution 4648, Regional Network Management Performance Measures