



Draft Regional Network Management Council Two-Year Work Plan (FY 2026-27 and 2027-28)



METROPOLITAN
TRANSPORTATION
COMMISSION

Regional Network Management Committee

August 14, 2026

Today's Agenda

1. Transformation Action Plan & RNM Overview
2. Draft RNM Council Two-Year Work Plan: Progress Updates and Proposed Activities
3. Next Steps



Transit Transformation

**Blue Ribbon
Transit Recovery
Task Force**

**Transit
Transformation
Action Plan**

**Network
Management
Evaluation**

**Standing up
Regional Network
Management**

**Delivering on the Transit
Transformation Action Plan &
RNM Council's Work Plan**

2020

2021

2022

2023

2024

TODAY



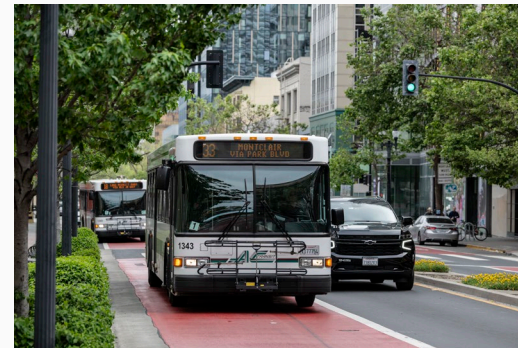
Fares & Payment

Simpler, consistent, and equitable fares.



Customer Information

Make transit easier to navigate and more convenient.



Transit Priority

A unified, efficient, and reliable transit network.



Accessibility

Improving services for older adults and people with disabilities.

RNM Council Work Plan Purpose

- 1 Set clear priorities and goals for RNM Council **topics and timing**
- 2 Maximize effectiveness of RNM Council meetings as a **venue for regional discussions**

The RNM Council's Work Plan consists of activities that:

- ✓ Are guided by and **advance TAP outcomes**
- ✓ Focus on delivering **tangible benefits to riders**
- ✓ Are most effectively addressed at the **regional level**

Updating the Council's Work Plan for FY27 & FY28

- Advance and deliver items already underway
- Incorporate high-priority recommendations from the RNM Framework Review
- Adjust timelines based on capacity and resources



Overview of Draft RNM Council Two-Year Work Plan

RNM Council Governance & Funding	Transit Transformation Action Plan			
Annual Work Plan Updates	 Fares & Payment - Clipper START - Clipper BayPass - Free and Discounted Transfers - Study Common Regional Fare Structure	 Customer Information - Regional Mapping & Wayfinding (Standards & Pilots) Strategic & Cohesive Communications	 Transit Network - Bay Area Transit Priority Policy for Roadways Implementation - Transit Priority Funding Programs - Transit Priority Roadway Assessment	 Accessibility - Paratransit Eligibility Practices - Regional Paratransit Trips (e.g. One-Seat Ride Pilots) - Paratransit Analysis - Coordination and Traveler Services for Mobility Priority Populations (Mobility Management)

LEGEND

- Link to RNM Framework Review recommendation

Governance & Funding: Recap & Proposed Activities



Successes to Date:

- ✓ Completed Two-Year **Regional Network Management Framework Review**
- ✓ Other ongoing operations (biennial leadership **elections**, annual **work planning**, quarterly **progress reports**)

Proposed Activities:

Governance

- ❑ Advance use of performance measures, including completing the **Transit RNM Performance Measures Report**
- ❑ Progress report on the **2021 Transit Transformation Action Plan (TAP)** and update or amend the TAP

Funding

- ❑ **Jointly develop a sustainable funding strategy** for RNM operations and initiatives

Fares & Payment: Recap & Proposed Activities



Successes to Date:

- ✓ Grew Clipper START to **over 74K participants** and **launched partnerships with CA Dept. of Technology and social service agencies**
- ✓ 30 active and pending **Clipper BayPass** contracts providing unlimited transit passes to **~100K participants**
- ✓ Began launch of **free/discounted transfers pilot**

Proposed Activities:

Clipper START

- ❑ **Evaluate** Clipper START program (2024 onwards)
- ❑ Continue **growing partnerships** to expand awareness and enrollment, and implementing **process and customer service improvements**

Clipper BayPass

- ❑ Complete Phase 2 **evaluation** assessing impacts on ridership and multi-agency trips

Free & Discounted Interagency Transfers

- ❑ **Evaluate ridership data** (looking specifically at new trips)

Customer Information: Recap & Proposed Activities



Successes to Date:

- ✓ Approved **Transit Stop Signage Design Guidelines** and **Regional Network Identity** for pilot projects
- ✓ Coordination between MTC and transit operators for **regional transit initiatives** as well as **events** like Transit Month, Super Bowl XI, and FIFA World Cup.

Proposed Activities:

Regional Mapping & Wayfinding

- ❑ Implement **pilots at 9 regional hubs** and **select North Bay locations** and support **agency-led projects**
- ❑ Develop internal **content production tools** to facilitate deployment at scale
- ❑ Align on approach for **regionwide implementation**

Strategic & Cohesive Communications

- ❑ Continued coordination for **special events**
- ❑ Refine strategies and resources to **expand awareness of RNM programs, partnerships, and progress**

Transit Priority: Recap & Proposed Activities



Successes to Date:

- ✓ Adopted **Regional Transit Priority Policy for Roadways**
- ✓ Awarded ~\$22M to fund 14 transit priority **projects** across the region
- ✓ Kicked off **Transit Priority Roadway Assessment**

Proposed Activities:

Transit Priority Policy for Roadways

- ❑ Adopt **Regional Transit Priority Network**
- ❑ Ongoing **implementation support** for local jurisdictions and agencies

Transit Priority Funding Programs

- ❑ Update program guidelines and **award next round of BusAID funding to additional near-term projects**

Transit Priority Roadway Assessment

- ❑ Complete **existing conditions baseline analysis**, including identification of hotspots
- ❑ Develop resources including a near-term **implementation strategy** and **transit supportive design toolkit**

Accessibility: Recap & Proposed Activities



Successes to Date:

- ✓ Completed **paratransit eligibility practices report** and shifted to implementation of recommendations
- ✓ Approved **four initial one-seat ride pilots** – currently launching services and evaluations
- ✓ Ongoing development of **regional paratransit trip booking pilot**

Proposed Activities:

Paratransit Eligibility Practices

- ❑ Conduct **annual eligibility trainings** and begin developing **standardized application processes**

Regional Paratransit Trips

- ❑ Launch **remaining one-seat ride service** and corresponding evaluation
- ❑ Complete development and **launch regional paratransit trip booking pilot** and evaluation

Paratransit Analysis

- ❑ Commence activities (e.g. convening meetings with riders and providers) to **identify key paratransit challenges**

Thank You & Next Steps

- Seek input from the RNM Committee (Today - August 14)
- Revise and return to RNM Council for adoption (August 27)
- Report on progress in Q1 of FY27 (October 2027)

