

Clipper® Executive Board

June 2, 2025

Agenda Item 2b

Current Clipper® Operations and Performance Update

Subject:

Update on current Clipper System operations and performance

Background:

Transaction and Sales

In April 2025, Clipper processed over 15.6 million transactions and settled over \$37 million in revenue, an increase of 14.7% and 19.7%, respectively, compared to April 2024.

Clipper Mobile Card Adoption and Usage

Since the launch of the mobile Clipper card in April 2021, over 3.9 million mobile Clipper cards have been created, and staff have noted a steady increase in both the number and percentage of trips taken using a Clipper mobile card. In April 2025 alone, 37.2% of Clipper trips were taken using a mobile card, compared to 31.2% in April 2024.

Clipper START Card Issuance and Usage

In April 2025, the Clipper START program approved 1,808 applications. There were 75% more Clipper START trips in April 2025 than in April 2024.

Issues:

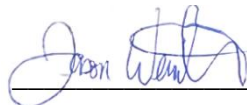
None identified.

Recommendations:

Information.

Attachments:

- None



Jason Weinstein