

# Next Generation Clipper Program

## Executive Summary Status Report – November 18, 2024



### Summary

- Pre-Transition System Integration Testing (SIT) continues.
- BART fare gate validator installation and ticket vending machine (TVM) validator testing continue.
- Fare inspection device deliveries underway. Preparing for installation of Customer Service Terminals and Muni fare gate validators.
- Manuals and Training Materials under revision by Cubic to address comments from MTC and transit operator review.
- Technical and planning discussions continue with operators on various topics, including new equipment delivery and training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

### Recently Completed Activities

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
• Account-based System Testing:				
○ SIT for onboard validators	●	●	●	Oct 24
○ SIT for Muni fare gate validators (card-based)	●	●	●	Oct 25
○ SIT for BART TVM validators	●	●	●	Nov 1
○ SIT for standalone validators	●	●	●	Nov 6
○ SIT for Petaluma & Vacaville fare rules	●	●	●	Nov 7
○ SIT for Wheels & WestCAT fare rules	●	●	●	Nov 12 (planned)
○ SIT for Muni fare rules	●	●	●	Nov 13 (planned)
○ SIT for Tri Delta & SolTrans fare rules	●	●	●	Nov 14 (planned)
○ SIT for Muni fare gate validators (account-based)	●	●	●	Nov 15 (planned)

### Upcoming Activities/Deliverables

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART TVM validator installation	●	●	●	ongoing
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
○ Fare inspection device deliveries	●	●	●	Nov–Dec
○ SFMTA fare gate validator installation	●	●	●	Nov–Dec
○ Customer Service Terminal installation	●	●	●	Nov–Mar
• Account-based System Testing:				
○ Pre-Transition SIT execution (cont'd)	●	●	●	ongoing
• Account-based System Documentation:				
○ O&M Documents resubmittal review	●		●	Nov–Dec
○ Manuals & Training Materials resubmittal review	●		●	Nov–Dec
• Clipper Executive Board Meeting	●		●	Dec 16