Metropolitan Transportation Commission Regional Network Management Committee

May 9, 2025

Agenda Item 2c

Contract – 2021 Transportation Engineering & Planning Bench – Transit Regional Network Management Performance Report: Fehr & Peers (\$499,950)

Subject:

Request for approval of a contract with Fehr & Peers to prepare a Transit Regional Network Management (RNM) Performance report, in an amount not to exceed \$499,950 for the term of May 9, 2025 through June 30, 2026.

Background:

In February 2023, the Commission adopted the Regional Network Management (RNM) framework (MTC Resolution No. 4564). The RNM framework called for recurring review to support continuous improvement and drive long-term evolution. After the RNM Council was established in November 2023, staff worked with transit operator partners to develop performance measures that could be used to track progress towards achieving tangible outcomes for riders and to help deliver RNM's mission of achieving a more connected, efficient, and user-focused mobility network in the region.

The performance measures include a combination of quantitative and qualitative measures grouped into two types: 1) Transit Rider Outcomes, including rider experience and rider benefits from RNM activities; and, 2) RNM & Transit Operations, including work plan achievement, RNM capabilities & needs, and regional transit operations. These measures were adopted by the RNM Committee in May 2024 (MTC Resolution No. 4648).

The proposed contract would support RNM staff in assessing Transit Rider Outcomes and Transit Operations metrics. This work would help staff move towards establishing consistent and streamlined processes for analyzing transit data at the regional level. In addition, this report would provide the foundation for telling a holistic story about how Bay Area transit serves the region, including the benefits of various RNM initiatives.

Agenda Item 2c

Assessment of the RNM Operations performance measures is occurring under a separate agreement with Perkins Eastman-KPMG, which was approved by the RNM Committee in December 2024. This work includes identifying strengths, weaknesses, opportunities and challenges, and developing recommendations on how to evolve the RNM moving forward.

Procurement Process:

In July 2021, after a competitive procurement process, the MTC Operations Committee approved the 2021 Transportation Engineering and Planning Services Bench (2021 TEP Bench) comprised of 38 pre-qualified firms divided among five service categories. Fehr & Peers is pre-qualified in Service Category E: Transit Planning and Engineering. The 2021 TEP Bench allows for the direct selection of on-call consultants to work on MTC projects based on consultant teams' qualifications, experience, availability, and ability.

Staff recommends the direct selection of Fehr & Peers in an amount not to exceed \$499,950 to support the preparation of a regionwide analysis of Bay Area transit rider experience and transit operations metrics in support of transit RNM performance measures. The Fehr & Peers team possesses the desired experience of working with large datasets for transit studies and direct experience analyzing transit in the Bay Area at the regional level, as demonstrated through recent work on MTC's Transit 2050+. This experience would allow the firm to progress on this work quickly and without repetition.

Fehr & Peers is neither a small business nor a disadvantaged business enterprise and has no subcontractors.

Issues:

None identified.

Recommendations:

Staff recommends that the Regional Network Management Committee authorize the Executive Director or designee to negotiate and execute a contract with Fehr & Peers in an amount not to exceed \$499,950 for the term of May 9, 2025 through June 30, 2026.

Attachments:

- Attachment A: Request for Committee Approval Summary of Proposed Contract
- Attachment B: MTC Resolution 4564, Regional Network Management Framework
- Attachment C: MTC Resolution 4648, Regional Network Management Performance Measures

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	Summary of Proposed Contract
Work Item No.:	1621
Consultant:	Fehr & Peers
	Oakland, CA
Work Project Title:	Transit Regional Network Management Committee (RNM)
	Performance Measures Report
Purpose of Project:	Prepare a regionwide analysis of Bay Area transit rider experience and
	transit operations metrics in support of transit RNM performance
	measures.
Brief Scope of Work:	Review, collect, and analyze data needed to report on RNM rider
	experience and transit operations metrics; facilitate working sessions
	with staff and key stakeholders to review work products; develop
	detailed data schema and processes for data collection and analysis to
	streamline future reporting; produce a Transit RNM Performance
	Report and supporting documentation.
Project Cost Not to Exceed:	\$499,950
Funding Source:	RM2 Capital Project 35.2
Fiscal Impact:	Funds are available in the FY 2024-2025 agency budget
Motion by Committee:	That the Executive Director or designee is authorized to negotiate and
	enter into a contract with Fehr & Peers in an amount not to exceed
	\$499,950 for the term of May 9, 2025 through June 30, 2026, to prepare
	a report on regional transit performance described above and in the
	Regional Network Management Committee Summary Sheet dated May
	9, 2025 and that the Chief Financial Officer is authorized to set aside
	\$499,950 for such contract.
Regional Network	
Management Committee:	

Request for Committee Approval

Approved:

Alicia John-Baptiste, Chair May 9, 2025