

Appendix



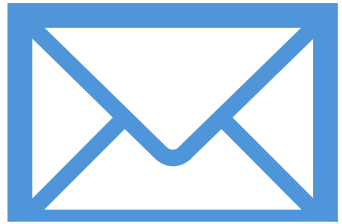
Registration Rate by Employer Size as of 2/28/26

Employer Size (# of employees)	# of Registered Employers	Total # of Employers	Compliance Rate by Size of Employer
1000+	262	277	95%
500-999	241	253	95%
100-499	1,826	2,060	89%
50-99	2,005	3,377	59%
Total	4,334	5,967	73%

Total number of employees with access to commuter benefits: 1,733,859

MTC Employer Communications Process

The touchpoints used to help facilitate employer registration



Certified USPS mailers are sent to new employers informing them of the program obligations

Three contact attempts are made to the employer via phone and/or email

Certified USPS advisories are sent to unresponsive employers

Records of the unresponsive employers are provided to the Air District for compliance action

Employer Registration Resources



- Employer helpline available during business hours to assist with one-on-one registration.
- Consultant staff open office hours to discuss program options and help navigate the program in more depth.
- Walk-through registration video tutorials.
- Employer guides and reference documents available in multiple languages.
- Notification templates and program materials available for employers to distribute to employees.