



# Next Generation Clipper Program

## Executive Summary Status Report – September 23, 2024

### Summary

- Regionwide installation of standalone validators, onboard validators, and retail devices complete. BART fare gate validator installation continues; BART TVM validator testing in progress.
- Testing of initial pilot test issue bug fixes ongoing. Review of pre-Transition System Integration Testing (SIT) procedures nearing completion. SIT dry runs underway.
- Review of Manuals and Training Materials underway; batch 1 comments with Cubic; batch 2 submittal under review by MTC and transit operators.
- Technical and planning discussions continue with operators on various topics, including inspection device training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

### Recently Completed Activities

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
• Account-based System Testing:				
○ Pre-Transition SIT procedures review (cont'd)	●		●	ongoing
• Account-based System Documentation:				
○ Manuals & Training Materials batch 2 submitted to MTC		●		Aug 15
○ Manuals & Training Materials batch 1 comments submitted to Cubic	●		●	week of Sep 16

### Upcoming Activities/Deliverables

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART TVM validator testing (cont'd)	●	●	●	ongoing
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
○ Fare inspection device installation	●	●	●	Sep–Dec
○ SFMTA fare gate validator installation	●	●	●	Oct–Dec
• Account-based System Testing:				
○ Pre-Transition SIT procedures review (cont'd)	●		●	Sep
○ Pre-Transition SIT witnessing	●	●	●	Sep–Nov
• Account-based System Documentation:				
○ Manuals & Training Materials batch 2 review	●		●	Sep
○ O&M Documents resubmittal review	●		●	Sep–Oct
• Clipper Executive Board Meeting	●		●	Oct 28