

Next Generation Clipper Program

Executive Summary Status Report – December 16, 2024



Summary

- Pre-Transition System Integration Testing (SIT) continues.
- BART fare gate validator installation and ticket vending machine (TVM) validator testing continue.
- Muni fare gate validator installation underway.
- Fare inspection device deliveries continue. Preparing for installation of Customer Service Terminals.
- Manuals and Training Materials under revision by Cubic to address comments from MTC and transit operator review.
- Technical and planning discussions continue with operators on various topics, including new equipment delivery and training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

Recently Completed Activities

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
○ Muni fare gate validator installation	●	●	●	ongoing
• System Integration Test Witnessing:				
○ AC Transit fare rules	●	●	●	Nov 18
○ Napa VINE & Santa Rosa CityBus fare rules	●	●	●	Nov 19
○ FAST & Union City Transit fare rules	●	●	●	Nov 20
○ SamTrans & Caltrain fare rules	●	●	●	Nov 21
○ Golden Gate Ferry & VTA fare rules	●	●	●	Nov 22
○ Discount Management Portal	●	●	●	Nov 27
○ Golden Gate Transit fare rules	●	●	●	Dec 3
○ SMART & County Connection fare rules	●	●	●	Dec 4
○ Customer Relationship Management (CRM)	●	●	●	Dec 6
○ WETA fare rules	●	●	●	Dec 9
○ BART fare rules	●	●	●	Dec 10 (planned)
○ Marin Transit fare rules	●	●	●	Dec 11 (planned)
○ SAP Reports	●	●	●	Dec 12 (planned)
○ Fare Payment Gateway	●	●	●	Dec 13 (planned)

Upcoming Activities/Deliverables

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART TVM validator installation	●	●	●	ongoing
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
○ Fare inspection device deliveries	●	●	●	Dec–Jan
○ Muni fare gate validator installation (cont'd)	●	●	●	Dec–Jan
○ Customer Service Terminal installation	●	●	●	Dec–Mar
• System Integration Test Witnessing:				
○ Pre-Transition SIT execution (cont'd)	●	●	●	ongoing

	MTC/Arcadis	Cubic	Operators	Date
<ul style="list-style-type: none"> • Account-based System Documentation: <ul style="list-style-type: none"> ○ O&M Documents resubmittal review ○ Manuals & Training Materials resubmittal review 	•		•	Dec
	•		•	Dec-Jan
<ul style="list-style-type: none"> • Clipper Executive Board Meeting 	•		•	Dec 16