

**Metropolitan Transportation Commission  
Regional Network Management Committee**

February 9, 2024

Agenda Item 2b

**MTC Resolution No. 4610, Revised, Regional Network Management Customer Advisory  
Group Charter – New Member Appointment**

---

**Subject:**

Member appointment to the Regional Network Management Committee Customer Advisory Group (Customer Advisory Group).

**Background:**

In October 2023, the Commission approved the Regional Network Management (RNM) Committee Customer Advisory Group (Customer Advisory Group) Charter (MTC Resolution No. 4610), one component of the overall RNM Framework. The purpose of the Customer Advisory Group is to provide diverse customer perspectives to the RNM Committee to help shape regional transit policy and implementation planning.

The Customer Advisory Group is a 20-member body that includes ten members of the Policy Advisory Council along with ten invited participants from business, equity, and other transit stakeholder organizations. When the original Customer Advisory Group membership roster was approved in October 2023, one of the ten positions for members of the Policy Advisory Council was vacant. This month's action would appoint Charley Lavery from MTC's Policy Advisory Council to serve on the Customer Advisory Group, as shown in Attachment B to MTC Resolution No. 4610.

**Issues:**

None identified.

**Recommendations:**

Refer MTC Resolution No. 4610, Revised, to the Commission for approval.

**Attachments:**

- Attachment A: MTC Resolution No. 4610, Revised

  
Andrew B. Fremier