

Transformation Action Plan Accessibility Initiatives Activities Update

Number	Action	Action Description and Activities Update
21	Designate a Mobility Manager to coordinate rides and function as a liaison between transit agencies in each county, consistent with the 2018 Coordinated Plan.	<p>Description: MTC will facilitate meetings with agencies, organizations, and other parties to discuss current mobility management practices in each county and find consensus on which entity should lead mobility management functions countywide.</p> <p>Activities Update: Project staff has collected county-based stakeholder information in preparation for meetings invitations, which will be sent in early 2025.</p>
22	Fund additional subregional one seat paratransit ride pilot projects and develop cost-sharing policies for cross jurisdictional paratransit trips.	<p>Description: MTC and transit agencies will pilot services that will reduce paratransit transfers in subregions of the Bay Area. Project staff will study current cost-sharing and transfer arrangements, and work with transit staff and paratransit riders to recommend policies changes to improve transfer service and cost-sharing.</p> <p>Activities Update: Project staff has collected and analyzed transfer trip data and is now meeting with various transit staff to discuss options for pilot service.</p>
23	Identify the next steps for the full integration of ADA-paratransit services on Clipper Next Generation.	<p>Description: MTC will work with transit staff to develop an application programming interface to connect paratransit software with Clipper, and work with smaller agencies that will not use the interface to install equipment-based Clipper solutions on paratransit vehicles for onboard tagging.</p> <p>Activities Update: MTC is working with SFMTA to execute an agreement to pilot the application on SF Paratransit.</p>

Number	Action	Action Description and Activities Update
24	Identify key paratransit challenges and recommend reforms through the Coordinated Plan update.	<p>Description: Project staff will engage a working group of paratransit riders and transit staff to identify top paratransit challenges, study various solutions, and recommend policy changes.</p> <p>Activities Update: MTC staff is wrapping up the update to the Coordinated Plan and has been working to identify possible paratransit riders for the project’s working group. Work on this action is expected to begin in late spring 2025.</p>
25	Adopt standardized eligibility practices for programs that benefit people with disabilities (paratransit and Clipper RTC).	<p>Description: MTC and transit staff will (1) study current ADA paratransit eligibility practices regionwide, and work with paratransit riders to recommend policy changes to the Regional Network Management Council to achieve a more universal approach to determining paratransit eligibility, and (2) study eligibility criteria and policies for the Regional Transit Connection (RTC) Clipper program and make recommended changes to the Clipper Executive Board.</p> <p>Activities Update: Project staff developed an ADA paratransit eligibility report and recommendations which was accepted by the Regional Network Management Council for implementation in 2025. Project staff developed policy recommendations which were adopted by the Clipper Executive Board and implemented earlier in 2024.</p>