

Attachment A – Senate Bill 125 Regional Accountability Measure Progress Update for Claimant(s)

MTC Resolution No. 4619 identifies Regional Accountability Measures for operators receiving Senate Bill (SB) 125 funds. These measures have been identified as projects in MTC Resolution No. 4630, the Fiscal Year 2023-24 Productivity Improvement Program (PIP). In accordance with MTC’s standard procedures, operators report on progress toward PIP projects when submitting their claims of transit operating funds on a rolling annual basis.

This document summarizes the progress made toward PIP projects for large operators that are due to receive SB 125 funds in either Fiscal Year 2024-25 or Fiscal Year 2025-26. Cells are color coded using the following schema:

Shading	Significance
Green	SB 125 Regional Accountability Measure has been fulfilled. Operator should maintain current performance moving forward
Yellow	SB 125 Regional Accountability Measure is in-progress and satisfactory progress has been made. Operator should continue to advance the initiative moving forward
Red	SB 125 Regional Accountability Measure is in-progress but satisfactory progress has not been made. Operator should act to significantly advance the initiative moving forward

Staff will continue to provide updates for small- and medium-sized operators as their claims are received, and will provide a second mid-year update on PIP progress for all operators to the Programming and Allocations Committee in early 2025.

AC Transit

SB 125 Regional Accountability Measure	FY2023-24 Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> AC Transit is currently participating in all applicable initiatives identified by MTC Notably, AC Transit staff serve as co-project managers alongside MTC staff for several initiatives, including Transit 2050+ and Transit Priority work 	<ul style="list-style-type: none"> AC Transit has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> AC Transit is the project manager for the Bay Area Transit Reliability and Accessibility Network Scheduling Framework and Equitable Regional (TRANSFER) Plan, an effort to improve schedule coordination regionwide AC Transit currently works closely with BART to coordinate on BART service changes AC Transit current operator sign-ups happen in August and December. The next opportunity for AC Transit to discuss timing with the bus operator union will occur in 2025 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit prioritize aligning operator sign-ups with the regional standard of January and August during their next labor negotiation
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> AC Transit is in compliance with all basic GTFS best practices and all but one GTFS-Real Time best practice AC Transit is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit develop a plan to meet all best practices identified in the audit checklist
Report on Realign Service	<ul style="list-style-type: none"> AC Transit is currently undergoing the draft proposal phase and public 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit

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Planning Initiative	engagement to identify a final plan for implementation	has made satisfactory progress toward fulfillment <ul style="list-style-type: none">• MTC recommends that AC Transit share interim findings which could inform other agency service realignment efforts in their next progress update

BART

SB 125 Regional Accountability Measure	FY2023-24 Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> BART is currently participating in all applicable initiatives identified by MTC Notably, BART staff and executives play a leadership role in several initiatives, including the Regional Network Management Council and Clipper BayPass 	<ul style="list-style-type: none"> BART has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> BART participates in the TRANSFER Plan working group BART has shifted to January and August operator sign-ups, aligning with the regional standard BART coordinates with connecting transit agencies roughly four months prior to every schedule change to promote efficient transfers 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment MTC recommends that BART continue to coordinate with connecting operators to more efficiently align schedules
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> BART is in compliance with all but one basic GTFS best practices and all but two GTFS-Real Time best practices BART is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment MTC recommends that BART develop a plan to meet all best practices identified in the audit checklist
Implement New Fare Gates Systemwide	<ul style="list-style-type: none"> BART has awarded a contract for up to \$47 million for fare gate installation; the total project cost is estimated at \$90 million New fare gates opened at West Oakland in December 2023 and an 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment MTC recommends that BART continue to update

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	<p>accessible new fare gate opened at Civic Center in April 2024</p> <ul style="list-style-type: none"> • Work is underway for installations at eight additional stations throughout the region 	<p>MTC as installations occur at additional stations, and to provide updates on incidence of fare evasion</p> <ul style="list-style-type: none"> • MTC recommends that BART continue to pursue completion of the full project funding plan
<p>Report on Ambassador Program</p>	<ul style="list-style-type: none"> • Currently, BART employs 20 Crisis Intervention Specialists and 10 Ambassadors that circulate on trains and platforms • Key performance indicators (e.g., share of passengers that report having seen BART Police Department staff, BART Police Department response time to critical emergency calls) have improved in recent quarters 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART provide a report assessing the effectiveness of the ambassador program and opportunities for improvement prior to submittal of its FY25 claim

Caltrain

SB 125 Regional Accountability Measure	FY2023-24 Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> • Caltrain is currently participating in all applicable initiatives identified by MTC 	<ul style="list-style-type: none"> • Caltrain has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> • Caltrain contracts with a third party to operate trains, meaning that Caltrain does not manage its own labor agreements • Caltrain is planning to implement schedule changes in January and August beginning in 2025 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain advise MTC when schedule changes are implemented in January and August
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> • Caltrain is in compliance with all but one basic GTFS best practices • Caltrain does not currently provide a GTFS-RT feed, but it does provide real-time data to MTC • Caltrain is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain develop a plan to meet all best practices identified in the audit checklist
Report on Crisis Prevention Program	<ul style="list-style-type: none"> • Caltrain has deployed a safety, security, and crisis prevention program that leverages engineering, enforcement, and education • Caltrain has a contract with the San Mateo County Sherriff's Department to create a Transit Police Bureau with specialized training • Caltrain deploys multiple suicide prevention tactics including barriers, signage, and crisis response drills with relevant partner agencies 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain report to MTC on the effectiveness of their approaches and opportunities for improvement

Golden Gate Transit

SB 125 Regional Accountability Measure	FY2023-24 Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> Golden Gate Transit is currently participating in all applicable initiatives identified by MTC Two pilot locations for the Mapping and Wayfinding initiative are served by Golden Gate Transit, requiring close collaboration 	<ul style="list-style-type: none"> Golden Gate Transit has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> Golden Gate Transit has implemented coordinated operator sign-ups in January and August Golden Gate Transit is actively participating in the Bay Area TRANSFER Plan 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit leverage coordination through the MASCOT initiative to align schedules with connecting operators more efficiently
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> Golden Gate Transit is in compliance with basic GTFS and GTFS-Real Time best practices Golden Gate Transit is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit develop a plan to meet all best practices identified in the audit checklist

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North Bay Transit Optimization Collaboration	<ul style="list-style-type: none"> • General Managers and Executive Directors from the Marin-Sonoma transit agencies and MTC executive staff began monthly convenings in January 2024 • The group identified four guiding principles which have been adopted by each agency to provide a framework for a comprehensive service planning effort • Planning and finance workgroups have also been established to support coordination efforts • MTC and participating operators including Golden Gate Transit are contributing to fund a portion of the consultant-led planning work. • Upcoming milestones include discussion of coordinated marketing and outreach; ZEB studies; , and coordinated transit operations planning. 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment • MTC recommends Golden Gate Transit continue active participation in the Marin/Sonoma County Transit Operator Coordination (MASCOT) effort.

SFMTA

SB 125 Regional Accountability Measure	FY2023-24 Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> SFMTA is currently participating in all applicable initiatives identified by MTC Notably, SFMTA staff are working to launch a mini-prototype of mapping and wayfinding at Powell Street Station this fall 	<ul style="list-style-type: none"> SFMTA has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> SFMTA conducts sign-ups three times per year, aligning with BART (who is on the common operator sign-up schedule) SFMTA is actively participating in the Bay Area TRANSFER Plan 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA continue to coordinate with connecting operators to more efficiently align schedules
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> SFMTA is in compliance with basic GTFS best practices SFMTA does not provide a publicly accessible GTFS-RT feed; instead, this information is provided to MTC SFMTA is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA develop a plan to meet all best practices identified in the audit checklist
Report on Fare Collection	<ul style="list-style-type: none"> SFMTA has increased the number of fare inspector positions in the FY2024-25 budget by 36, bringing the total to 90 SFMTA is currently undertaking a fare enforcement study, which will lead to a public education campaign 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment

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		<ul style="list-style-type: none"> MTC recommends that SFMTA share findings from the fare enforcement study and updated fare evasion statistics prior to submittal of its FY25 claim
<p>Report on Ambassador Program</p>	<ul style="list-style-type: none"> In 2023, SFMTA worked with UCLA to collect data on safety perceptions and generate recommendations which will be incorporated into a Safety Equity Action Plan SFMTA has hired additional transit ambassadors to de-escalate conflicts 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA share an update on implementation of recommendations in the Safety Equity Action Plan and an update on the hiring of additional transit ambassadors