



# Draft Regional Network Management Council Two-Year Work Plan (FY 2026-27 and 2027-28)



METROPOLITAN  
TRANSPORTATION  
COMMISSION

Regional Network Management Council

June 1, 2026

# Today's Agenda

1. Transformation Action Plan & RNM Overview
2. Progress Update on Initiatives
3. Draft 2026-27 and 2027-28 Work Plan
4. Next Steps



# Transit Transformation

**Blue Ribbon  
Transit Recovery  
Task Force**

**Transit  
Transformation  
Action Plan**

**Network  
Management  
Evaluation**

**Standing up  
Regional Network  
Management**

**Delivering on the Transit  
Transformation Action Plan &  
RNM Council's Work Plan**

2020

2021

2022

2023

2024

TODAY



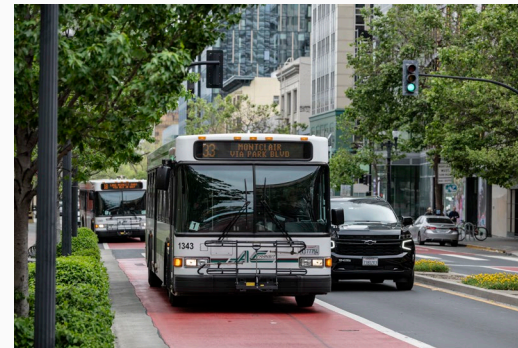
## **Fares & Payment**

Simpler, consistent, and equitable fares.



## **Customer Information**

Make transit easier to navigate and more convenient.



## **Transit Priority**

A unified, efficient, and reliable transit network.



## **Accessibility**

Improving services for older adults and people with disabilities.

# RNM Council Work Plan Purpose

- 1 Set clear priorities and goals for RNM Council **topics and timing**
- 2 Maximize effectiveness of RNM Council meetings as a **venue for regional discussions**

**The RNM Council's Work Plan consists of activities that:**

- ✓ Are guided by and **advance TAP outcomes**
- ✓ Focus on delivering **tangible benefits to riders**
- ✓ Are most effectively addressed at the **regional level**

# Updating the Council's Work Plan for FY27 & FY28

- Advance and deliver items already underway
- Incorporate high-priority recommendations from the RNM Framework Review
- Adjust timelines based on capacity and resources



# Overview of Draft RNM Council Two-Year Work Plan

## RNM Council Governance & Funding

- Annual Work Plan Updates
- Biennial Elections
- **TAP Amendment**
- **Performance Measure Reporting & Surveys**
- **Funding For RNM Initiatives**

## Transit Transformation Action Plan



### Fares & Payment

- Clipper START
- Clipper BayPass
- Free and Discounted Transfers
- Vision For Regional Transit Fares



### Customer Information

- Regional Mapping & Wayfinding (Standards & Pilots)
- Real-Time Transit Information
- **Strategic & Cohesive Communications**



### Transit Network

- Bay Area Transit Priority Policy for Roadways Implementation
- Transit Priority Funding Programs
- Transit Priority Roadway Assessment



### Accessibility

- Paratransit Eligibility Practices
- Regional Paratransit Trips (e.g. one-seat ride pilots)
- Mobility Management
- Paratransit Analysis

## LEGEND

- **Link to RNM Framework Review recommendation**

# Governance & Funding: Recap & Proposed Activities



## Successes to date:

- ✓ Completed Two-Year **Regional Network Management Framework Review**
- ✓ Other ongoing operations (biennial leadership **elections**, annual **work planning**, quarterly **progress reports**)

## Governance

- ❑ Advance use of performance measures, including completing the **Transit RNM Performance Measures Report**
- ❑ Status update on the **2021 Transit Transformation Action Plan (TAP)** and prioritize new and updated actions through an amendment to the TAP, (including recommendations from the RNM Framework Review)

## Funding

- ❑ Investment plan to **guide use of rider-focused revenues** from a 2026 revenue measure
- ❑ **Jointly develop a sustainable funding strategy** for RNM operations and initiatives

# Fares & Payment: Recap & Proposed Activities



## Successes to date:

- ✓ Grew Clipper START to **over 74K participants** and **launched partnerships with CA Dept. of Technology and social service agencies**
- ✓ 30 active and pending **Clipper BayPass** contracts providing unlimited transit passes to **~100K participants**
- ✓ Began launch of **free/discounted transfers pilot**

## Clipper START

- ❑ Complete Clipper START **evaluation**
- ❑ Continue **growing partnerships** to expand awareness and enrollment, and implementing **process and customer service improvements**

## Clipper BayPass

- ❑ Execute regional participation agreement amendment to **extend the pilot program to 2030**
- ❑ Complete Phase 2 **evaluation** assessing impacts on ridership and multi-agency trips

## Free & Discounted Interagency Transfers

- ❑ **Evaluate ridership data** (looking specifically at new trips)

# Customer Information: Recap & Proposed Activities



## Successes to date:

- ✓ Approved **Transit Stop Signage Design Guidelines and Regional Network Identity** for pilot projects
- ✓ Coordination between MTC and transit operators for **regional transit initiatives** (transit priority projects, Mapping & Wayfinding, etc.) as well as **events** like Transit Month and Super Bowl XI.

## Regional Mapping & Wayfinding

- ❑ Onboard contractors and develop evaluation approach for pilot projects. Implement **pilots at 9 regional hubs and select North Bay locations** and support **agency-led projects**
- ❑ Develop internal **content production tools** to facilitate deployment at scale
- ❑ Align on ongoing **operations and maintenance** and approach/scope for **regionwide implementation**

## Strategic & Cohesive Communications

- ❑ Continued coordination for **special events**
- ❑ Refine strategies and resources to **expand awareness of RNM programs, partnerships, progress, and successes**

# Transit Priority: Recap & Proposed Activities



## Successes to date:

- ✓ Adopted **Regional Transit Priority Policy for Roadways (TPPR)**
- ✓ Awarded **~\$22M to fund 14 transit priority projects** across the region
- ✓ Kicked off **Transit Priority Roadway Assessment**

## Transit Priority Policy for Roadways

- ❑ Adopt **Regional Transit Priority Network**
- ❑ Ongoing **implementation support** for local jurisdictions and agencies

## Transit Priority Funding Programs

- ❑ Update program guidelines and **award next round of BusAID funding to additional near-term projects**

## Transit Priority Roadway Assessment

- ❑ Complete **existing conditions baseline analysis**, including identification of hotspots
- ❑ Develop resources to support transit priority investments, including a near-term **implementation plan** and **transit supportive design toolkit**

# Accessibility: Recap & Proposed Activities



## Successes to date:

- ✓ Completed **paratransit eligibility practices report** and shifting to implementation of recommendations
- ✓ Approved **four initial one-seat ride pilots** – currently launching services and evaluations
- ✓ Ongoing development of **regional paratransit trip booking pilot**

## Paratransit Eligibility Practices

- ❑ Conduct **annual eligibility trainings** and begin developing **standardized application processes**

## Regional Paratransit Trips

- ❑ Launch two **remaining one-seat ride services** and corresponding evaluations
- ❑ Complete development and **launch regional paratransit trip booking pilot** and evaluation

## Paratransit Analysis

- ❑ Commence activities (e.g. convening meetings with riders and providers) to **identify key paratransit challenges**

## Mobility Management

- ❑ Restart efforts to **designate a Mobility Manager** in each county

# Thank You & Next Steps

- Review and input from the RNM Committee (June 12)
- Revise and return to RNM Council for adoption (June 22 or July 27)
- Report on progress in Q1 of FY27 (October 2027)

