

Clipper® Executive Board

December 15, 2025

Agenda Item 2b

Current Clipper® Operations and Performance Update

Subject:

Update on current Clipper System operations and performance

Background:

Transaction and Sales

In November 2025, Clipper processed over 14.4 million legacy Clipper transactions and settled over \$33 million in revenue. There were over 479,000 open payments trips and over \$2.8 million in fare revenue came from open payment trips.

Clipper Mobile Card Adoption and Usage

In November 2025, 39.8% of Clipper trips were taken using a mobile card, compared to 34.2% in November 2024. There has been a notable decline in the provisioning of both new mobile cards and converting a physical card to a mobile card.

Clipper START Card Issuance and Usage

In November 2025, the Clipper START program approved 1,244 applications. There were 35% more Clipper START trips in November 2025 than in November 2024.

BART Open Payments Reporting

Over 459,000 unique bank cards have been used since launch. In November, 159,116 unique bank cards were used. There has been a notable decline in the number of Clipper cards being dispensed through BART ticket vending machines (TVMs). At SFO, for example, only 1,838 cards were dispensed the week of November 24 compared to a pre-launch average of 7,836 cards. This represents a 76% decrease at SFO. Systemwide, 10,880 cards were dispensed the week of November 24, down from an average of 25,585, a 57% reduction.

Issues:

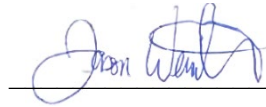
None identified.

Recommendations:

Information.

Attachments:

- None



Jason Weinstein

[https://bayareametro.sharepoint.com/sites/committees/CommitteeDocs/Clipper Executive Board/CEB2025/CEB-2025_12_15/2b_25-1447_Current_Clipper_Operations_and_Performance_Update_v1.docx](https://bayareametro.sharepoint.com/sites/committees/CommitteeDocs/Clipper%20Executive%20Board/CEB2025/CEB-2025_12_15/2b_25-1447_Current_Clipper_Operations_and_Performance_Update_v1.docx)