

Attachment A – Senate Bill 125 Regional Accountability Measure Progress Update for Claimant(s)

MTC Resolution No. 4619 identifies Regional Accountability Measures for operators receiving Senate Bill (SB) 125 funds. These measures have been identified as projects in MTC Resolution No. 4630, the Fiscal Year 2023-24 Productivity Improvement Program (PIP). In accordance with MTC’s standard procedures, operators report on progress toward PIP projects when submitting their claims of transit operating funds on a rolling annual basis.

This document summarizes the progress made toward PIP projects for large operators that are due to receive SB 125 funds in either Fiscal Year 2024-25 or Fiscal Year 2025-26. Cells are color coded using the following schema:

| Shading | Significance |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Green | SB 125 Regional Accountability Measure has been fulfilled. Operator should maintain current performance moving forward |
| Yellow | SB 125 Regional Accountability Measure is in-progress and satisfactory progress has been made. Operator should continue to advance the initiative moving forward |
| Red | SB 125 Regional Accountability Measure is in-progress but satisfactory progress has not been made. Operator should act to significantly advance the initiative moving forward |

Staff will continue to provide updates for small- and medium-sized operators as their claims are received, and will provide a second mid-year update on PIP progress for all operators to the Programming and Allocations Committee in early 2025.

AC Transit

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Active Participation in Advancement of Regional Initiatives | <ul style="list-style-type: none"> AC Transit is currently participating in all applicable initiatives identified by MTC Notably, AC Transit staff serve as co-project managers alongside MTC staff for several initiatives, including Transit 2050+ and Transit Priority work | <ul style="list-style-type: none"> AC Transit has fulfilled this SB 125 Regional Accountability Measure |
| Schedule Coordination | <ul style="list-style-type: none"> AC Transit is the project manager for the Bay Area Transit Reliability and Accessibility Network Scheduling Framework and Equitable Regional (TRANSFER) Plan, an effort to improve schedule coordination regionwide AC Transit currently works closely with BART to coordinate on BART service changes AC Transit current operator sign-ups happen in August and December. The next opportunity for AC Transit to discuss timing with the bus operator union will occur in 2025 | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit prioritize aligning operator sign-ups with the regional standard of January and August during their next labor negotiation |
| General Transit Feed Specification (GTFS) Audit | <ul style="list-style-type: none"> AC Transit is in compliance with all basic GTFS best practices and all but one GTFS-Real Time best practice AC Transit is in compliance with some but not all best practices that go beyond basic standards | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit make the following technical revisions: <ul style="list-style-type: none"> Split current multi-language DescriptionText in GTFS-RT Alerts feed by |

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| | | language specific Translations elements <ul style="list-style-type: none"> • Revise stops.txt file to add tts_stop_name values; move bus bay ID information from stop_name field to platform_code field; and provide accurate wheelchair_boarding values • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values |
| Report on Realign Service Planning Initiative | <ul style="list-style-type: none"> • The AC Transit Board of Directors voted to approve the Realign Final Network Plan in October 2024 | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment • MTC recommends that AC Transit share findings which could inform other agency service realignment efforts in their next progress update |

BART

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Active Participation in Advancement of Regional Initiatives | <ul style="list-style-type: none"> BART is currently participating in all applicable initiatives identified by MTC Notably, BART staff and executives play a leadership role in several initiatives, including the Regional Network Management Council and Clipper BayPass | <ul style="list-style-type: none"> BART has fulfilled this SB 125 Regional Accountability Measure |
| Schedule Coordination | <ul style="list-style-type: none"> BART participates in the TRANSFER Plan working group BART has shifted to January and August operator sign-ups, aligning with the regional standard BART coordinates with connecting transit agencies roughly four months prior to every schedule change to promote efficient transfers | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment MTC recommends that BART continue to coordinate with connecting operators to more efficiently align schedules |
| General Transit Feed Specification (GTFS) Audit | <ul style="list-style-type: none"> BART is in compliance with all but one basic GTFS best practices and all but two GTFS-Real Time best practices BART is in compliance with some but not all best practices that go beyond basic standards | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment MTC recommends that BART make the following technical revisions: <ul style="list-style-type: none"> Provide Vehicle Positions in GTFS-RT feed Include Trip Updates real-time data for Silver Line (Coliseum-OAK) Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values |

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| | | <ul style="list-style-type: none"> • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values |
| Implement New Fare Gates Systemwide | <ul style="list-style-type: none"> • BART has awarded a contract for up to \$47 million for fare gate installation; the total project cost is estimated at \$90 million • New fare gates opened at West Oakland in December 2023; Civic Center and Fruitvale in August 2024; Richmond, Oakland International Airport, 24th St./Mission and Antioch in September 2024; and 16th St./Mission in October 2024 <p>BART anticipates that fare gate replacement will be completed at more than half of its 50 stations by the end of February 2025. Full deployment systemwide will be completed by the end of 2025.</p> <p>BART anticipates commencing work on faregate replacement at the following stations by the end of 2024: Montgomery St., Coliseum, Powell St., Warm Springs, 12th St./Oakland City Center, Dublin/Pleasanton, Pittsburg Center, and Downtown Berkeley</p> | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART continue to update MTC as installations occur at additional stations, and to provide updates on incidence of fare evasion • MTC recommends that BART continue to pursue completion of the full project funding plan |
| Report on Ambassador Program | <ul style="list-style-type: none"> • Currently, BART employs 20 Crisis Intervention Specialists and 10 Ambassadors that circulate on trains and platforms • Key performance indicators (e.g., share of passengers that report having seen BART Police Department staff, BART Police Department response | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART continue to monitor the effectiveness of the |

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| | time to critical emergency calls) have improved in recent quarters | ambassador program and implement improvements as necessary |

Caltrain

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Active Participation in Advancement of Regional Initiatives | <ul style="list-style-type: none"> • Caltrain is currently participating in all applicable initiatives identified by MTC | <ul style="list-style-type: none"> • Caltrain has fulfilled this SB 125 Regional Accountability Measure |
| Schedule Coordination | <ul style="list-style-type: none"> • Caltrain contracts with a third party to operate trains, meaning that Caltrain does not manage its own labor agreements • Caltrain is planning to implement schedule changes in January and August beginning in 2025 | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain advise MTC when schedule changes are implemented in January and August |
| General Transit Feed Specification (GTFS) Audit | <ul style="list-style-type: none"> • Caltrain is in compliance with all but one basic GTFS best practices • Caltrain does not currently provide a GTFS-RT feed, but it does provide real-time data to MTC • Caltrain is in compliance with some but not all best practices that go beyond basic standards | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain make the following technical revisions: <ul style="list-style-type: none"> • Provide real-time data in GTFS-RT as soon as possible • Revise stops.txt file to provide accurate tts_stop_name values • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values |

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Report on Crisis Prevention Program | <ul style="list-style-type: none">• Caltrain has deployed a safety, security, and crisis prevention program that leverages engineering, enforcement, and education• Caltrain has a contract with the San Mateo County Sherriff’s Department to create a Transit Police Bureau with specialized training• Caltrain deploys multiple suicide prevention tactics including barriers, signage, and crisis response drills with relevant partner agencies | <ul style="list-style-type: none">• This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment• MTC recommends that Caltrain report to MTC on the effectiveness of their approaches and opportunities for improvement |

Golden Gate Transit

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Active Participation in Advancement of Regional Initiatives | <ul style="list-style-type: none"> Golden Gate Transit is currently participating in all applicable initiatives identified by MTC Two pilot locations for the Mapping and Wayfinding initiative are served by Golden Gate Transit, requiring close collaboration | <ul style="list-style-type: none"> Golden Gate Transit has fulfilled this SB 125 Regional Accountability Measure |
| Schedule Coordination | <ul style="list-style-type: none"> Golden Gate Transit has implemented coordinated operator sign-ups in January and August Golden Gate Transit is actively participating in the Bay Area TRANSFER Plan | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit leverage coordination through the MASCOTS initiative to align schedules with connecting operators more efficiently |
| General Transit Feed Specification (GTFS) Audit | <ul style="list-style-type: none"> Golden Gate Transit is in compliance with basic GTFS and GTFS-Real Time best practices Golden Gate Transit is in compliance with some but not all best practices that go beyond basic standards | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit make the following technical revisions: <ul style="list-style-type: none"> Provide GTFS-RT Alerts feed for bus service Provide GTFS-RT data for ferry service |

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| | | <ul style="list-style-type: none">• Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values• Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values |
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| North Bay Transit Optimization Collaboration | <ul style="list-style-type: none"> • General Managers and Executive Directors from the Marin-Sonoma transit agencies and MTC executive staff began monthly convenings in January 2024 • The group identified four guiding principles which have been adopted by each agency to provide a framework for a comprehensive service planning effort • Planning and finance workgroups have also been established to support coordination effort • MTC and participating operators including Golden Gate Transit are contributing to fund a portion of the consultant-led planning work. • Upcoming milestones include discussion of coordinated marketing and outreach; ZEB studies; , and coordinated transit operations planning. | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment • MTC recommends Golden Gate Transit continue active participation in the Marin/Sonoma County Transit Operator Coordination (MASCOTS) effort. |

SFMTA

| SB 125 Regional Accountability Measure | Progress Summary | MTC Assessment and Recommendations |
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| Active Participation in Advancement of Regional Initiatives | <ul style="list-style-type: none"> SFMTA is currently participating in all applicable initiatives identified by MTC Notably, SFMTA staff are working to launch a mini-prototype of mapping and wayfinding at Powell Street Station this fall | <ul style="list-style-type: none"> SFMTA has fulfilled this SB 125 Regional Accountability Measure |
| Schedule Coordination | <ul style="list-style-type: none"> SFMTA conducts sign-ups three times per year, aligning with BART (who is on the common operator sign-up schedule) SFMTA is actively participating in the Bay Area TRANSFER Plan | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA continue to coordinate with connecting operators to more efficiently align schedules |
| General Transit Feed Specification (GTFS) Audit | <ul style="list-style-type: none"> SFMTA is in compliance with basic GTFS best practices SFMTA does not provide a publicly accessible GTFS-RT feed; instead, this information is provided to MTC SFMTA is in compliance with some but not all best practices that go beyond basic standards | <ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA make the following technical revisions: <ul style="list-style-type: none"> Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values Revise trips.txt file to provide accurate information for |

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| | | wheelchair_accessible and bikes_allowed values |
| Report on Fare Collection | <ul style="list-style-type: none"> • SFMTA has increased the number of fare inspector positions in the FY2024-25 budget by 36, bringing the total to 90 • SFMTA is currently undertaking a fare enforcement study, which will lead to a public education campaign | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment • MTC recommends that SFMTA share findings from the fare enforcement study and updated fare evasion statistics prior to submittal of its FY25 claim |
| Report on Ambassador Program | <ul style="list-style-type: none"> • In 2023, SFMTA worked with UCLA to collect data on safety perceptions and generate recommendations which will be incorporated into a Safety Equity Action Plan • SFMTA has hired additional transit ambassadors to de-escalate conflicts | <ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment • MTC recommends that SFMTA share an update on implementation of recommendations in the Safety Equity Action Plan and an update on the hiring of additional transit ambassadors |