

**Metropolitan Transportation Commission  
Regional Network Management Committee**

**June 13, 2025**

**Agenda Item 2e**

**Clipper® Technical Consultant Contract Actions:**

- i. Contract Amendment – Arcadis, a California partnership (Arcadis) (\$1,000,000);**
  - ii. Contract Amendment – Invoke Technologies, Inc. (Invoke) (\$125,000);**
  - iii. Contract Amendment – Jacobs Engineering Group (Jacobs) (\$500,000)**
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**Subject:**

Request for approval to enter into separate contract amendments with i. Arcadis to provide technical advice to MTC and the transit operators to support the implementation of the Next Generation Clipper (C2) System and progress towards System Completion; ii. \$125,000 to the Invoke contract for program management support services; and iii. \$500,000 to the Jacobs contract for technical and operational assistance, subject to approval of the fiscal year (FY) 2025-26 MTC Budget.

**Background:**

**i. Contract Amendment – Arcadis, a California partnership (Arcadis) (\$1,000,000)**

After evaluating the C2 System implementation schedule, staff recommends that this Committee authorize a contract amendment with Arcadis – formerly known as IBI Group – to extend the period of contract performance an additional year to June 30, 2026, and add \$1,000,000 in contract value. This amendment would enable Arcadis to continue to provide technical advice to MTC and the transit operators, oversee testing of the C2 system, support transition activities, assist with the management of the System Integrator and other C2-related contracts, including oversight of the System Integrator’s requirements to meet the System Completion milestone.

In 2015, MTC and the transit operators developed a scope of work for a consultant to advise and help manage the procurement and implementation of the next generation Clipper system and, after a competitive procurement, awarded a contract for this work to Arcadis. The contract originally had an initial term through June 2020 with options to extend it up to an additional 10 years. The contract with Arcadis was set up to allow MTC and the operators the opportunity to evaluate ongoing and upcoming needs for technical advisor support, as key procurement, system

design and implementation milestones occurred. Multiple past amendments of the contract between MTC and Arcadis have occurred as the work on the C2 system has progressed.

Arcadis is neither a small business nor a disadvantaged business enterprise. Attachment A includes a summary of Arcadis' and its subcontractors' small business and disadvantaged business enterprise status. The Clipper Executive Board approved this proposed contract action at its June 2, 2025 meeting.

**ii. Contract Amendment – Invoke Technologies, Inc. (Invoke) (\$125,000)**

The contract is the result of a direct selection of Invoke from the Electronic Payments Section Consultant Assistant Bench that was competitively procured and established in 2020 and under which Invoke was pre-qualified for professional services. The former MTC Operations Committee approved the contract in the amount of \$500,000 at its June 11, 2021 meeting and staff subsequently amended the contract on April 1, 2023 (time extension to June 30, 2024), December 1, 2023 (time extension to June 30, 2025 and addition of \$100,000) using Executive Director authority, and July 1, 2024 (addition of \$250,000) with approval of the Committee. This amendment would add \$125,000 to the contract to enable Invoke to provide ongoing assistance through June 30, 2026 based on its exceptional experience supporting the implementation of contactless fare payment systems and mobile apps for programs such as LA Metro's TAP and Chicago's Ventra. Attachment B includes a summary of Invoke's and its subcontractors' small business and disadvantaged business enterprise status. The Clipper Executive Board approved this proposed contract action at its June 2, 2025 meeting.

**iii. Contract Amendment – Jacobs Engineering Group (Jacobs) (\$500,000)**

Jacobs proposed and was pre-qualified for program management, planning, operational monitoring and reporting, and technology oversight under the Electronic Payments Section (EPS) Consultant Assistant Bench that was competitively procured and established in 2020. In February and June 2022, the former MTC Operations Committee approved a contract with Jacobs in an amount of \$1,000,000 to perform technical, planning and operational work. Since that approval date, this contract has been amended once in June 2024 to extend the contract period to June 30, 2026 and add \$660,000 in contract value. This amendment would add \$500,000 to the contract to enable Jacobs to continue providing operational support to participating agencies during through the transition to the Next Generation Clipper system and

assisting with the closeout of the original Clipper contract. Attachment C includes a summary of Jacobs' and its subcontractors' small business and disadvantaged business enterprise status. The Clipper Executive Board approved this proposed contract action at its June 2, 2025 meeting.

**Issues:**

None identified.

**Recommendations:**

Staff recommends the Regional Network Management Committee authorize the Executive Director or designee to negotiate and enter into, respectively, i. a contract amendment with Arcadis in an amount not to exceed \$1,000,000, ii. a contract amendment with Invoke in an amount not to exceed \$125,000, and iii. a contract amendment with Jacobs in an amount not to exceed \$500,000, each for consultant services to the Clipper program as described above, subject to approval of the FY 2025-26 MTC Budget.

**Attachments:**

- Attachment A: Disadvantaged Business Enterprise and Small Business Enterprise Status for Arcadis
- Attachment B: Disadvantaged Business Enterprise and Small Business Enterprise Status for Invoke
- Attachment C: Disadvantaged Business Enterprise and Small Business Enterprise Status for Jacobs
- Attachment D: Requests for Committee Approval – Summary of Proposed Contract Amendment (Arcadis)
- Attachment E: Requests for Committee Approval – Summary of Proposed Contract Amendment (Invoke)
- Attachment F: Requests for Committee Approval – Summary of Proposed Contract Amendment (Jacobs)



Andrew B. Fremier

**Disadvantaged Business Enterprise and Small Business Enterprise Status (Arcadis)**

	<b>Firm Name</b>	<b>Role on Project</b>	<b>DBE* Yes / No</b>	<b>If DBE Yes, List #</b>	<b>SBE** Yes / No</b>	<b>If SBE Yes, List #</b>
Prime Contractor	Arcadis	System Advisor	No		No	
Subcontractor	Alco Consulting	System Advisor Support	No		No	
Subcontractor	Clevor Consulting Group	System Advisor Support	No		No	
Subcontractor	HDS Consulting, Ltd.	System Advisor Support	No		No	
Subcontractor	The Transport Group	System Advisor Support	Yes	40819	No	
Subcontractor	Wardley Consulting Group	System Advisor Support	No		No	

\*Denotes certification by the California Unified Certification Program (CUCP).

\*\*Denotes certification by the State of California.

**Disadvantaged Business Enterprise and Small Business Enterprise Status (Invoke)**

	<b>Firm Name</b>	<b>Role on Project</b>	<b>DBE* Yes / No</b>	<b>If DBE Yes, List #</b>	<b>SBE** Yes / No</b>	<b>If SBE Yes, List #</b>
Prime Contractor	Invoke, Inc.	Program management, planning, operational monitoring and reporting and technology oversight	No		No	
Subcontractor	Matsumoto Consulting	Program management, planning, operational monitoring and reporting and technology oversight	Yes	42505	No	

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\*\*Denotes certification by the State of California.

**Disadvantaged Business Enterprise and Small Business Enterprise Status (Jacobs)**

	<b>Firm Name</b>	<b>Role on Project</b>	<b>DBE* Yes / No</b>	<b>If DBE Yes, List #</b>	<b>SBE** Yes / No</b>	<b>If SBE Yes, List #</b>
Prime Contractor	Jacobs Engineering Inc.	Technical, strategic, and implementation planning	No		No	
Subcontractor	Railcar Quality Services, Inc.	Field support	Yes	33455	No	
Subcontractor	M. Lee Corporation	Financial and cost allocation analysis	Yes	15862	No	

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\*\*Denotes certification by the State of California.

**Request for Committee Approval**

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**Summary of Proposed Contract Amendment**

Work Item No.: 2780

Consultant: Arcadis, a California partnership  
Seattle, WA

Work Project Title: Next Generation Clipper System Consultant Support

Purpose of Project: Provide consultant services to deliver the next generation Clipper system

Brief Scope of Work: Provide technical advice services

Project Cost Not to Exceed: \$1,000,000 (this amendment)  
Total contract amount including amendments before this amendment = \$13,650,000  
Total contract amount with this amendment = \$14,650,000

Funding Source: TCP, STP (FTA/FHWA) / CMAQ (OBAG 1 and OBAG 2), STA, Regional Measure 2 Capital, Regional Measure 2 Operating, Regional Measure 3, LCTOP, SB1 State of Good Repair, BATA Rehab

Fiscal Impact: Funding dependent upon the adoption of the FY 25/26 MTC agency budget

Motion by Committee: That the Executive Director or designee is authorized to negotiate and enter into a contract amendment with Arcadis for the purposes described above and in the Regional Network Management Committee Summary Sheet dated June 13, 2025, and that the Chief Financial Officer is authorized to set aside \$1,000,000 for such contract amendment, subject to adoption of the FY 2025-26 agency budget.

Regional Network  
Management Committee:

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Alicia John-Baptiste, Chair

Approved: June 13, 2025

**Request for Committee Approval**

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**Summary of Proposed Contract Amendment**

Work Item No.:	2780
Consultant:	Invoke Technologies, Inc. (Invoke) Del Mar, CA
Work Project Title:	Consultant services for the implementation of the Next Generation Clipper® (C2) System
Purpose of Project:	Consultant services to support of the implementation of C2
Brief Scope of Work:	Provide program management, technical and strategic advice
Project Cost Not to Exceed:	\$125,000 (this amendment)  Total contract amount including amendments before this amendment = \$850,000  Total contract amount with this amendment = \$975,000
Funding Source:	TCP, STP (FTA/FHWA) / CMAQ (OBAG 1 and OBAG 2), STA, Regional Measure 2 Capital, Regional Measure 2 Operating, Regional Measure 3, LCTOP, SB1 State of Good Repair, BATA Rehab
Fiscal Impact:	Funding dependent upon the adoption of the FY 25/26 MTC agency budget
Motion by Committee:	That the Executive Director or designee is authorized to negotiate and enter into a contract amendment with Invoke for the purposes described above and in the Regional Network Management Committee Summary Sheet dated June 13, 2025, and that the Chief Financial Officer is authorized to set aside \$125,000 for such contract amendment, subject to adoption of the FY 2025-26 agency budget.
Regional Network Management Committee:	<hr/> Alicia John-Baptiste, Chair
Approved:	June 13, 2025



**Request for Committee Approval**

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**Summary of Proposed Contract Amendment**

Work Item No.: 2780

Consultant: Jacobs Engineering, Inc.  
San Francisco, CA

Work Project Title: On-Call Consultant Assistance for Next Generation Clipper® (C2)

Purpose of Project: Consultant will provide support to implement the C2 system

Brief Scope of Work: Provide technical and implementation support for the C2 system

Project Cost Not to Exceed: \$500,000 (this amendment)  
Total contract amount including amendments before this amendment =  
\$1,660,000  
Total contract amount with this amendment = \$2,160,000

Funding Source: TCP, STP (FTA/FHWA) / CMAQ (OBAG 1 and OBAG 2), STA,  
Regional Measure 2 Capital, Regional Measure 2 Operating, Regional  
Measure 3, LCTOP, SB1 State of Good Repair, BATA Rehab

Fiscal Impact: Funding dependent upon the adoption of the FY 25/26 MTC agency  
budget

Motion by Committee: That the Executive Director or designee is authorized to negotiate and  
enter into a contract amendment with Jacobs for the purposes described  
above and in the Regional Network Management Committee Summary  
Sheet dated June 13, 2025, and that the Chief Financial Officer is  
authorized to set aside \$500,000 for such contract amendment, subject to  
adoption of the FY 2025-26 agency budget.

Regional Network  
Management Committee:

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Alicia John-Baptiste, Chair

Approved: June 13, 2025