Next Generation Clipper Program Executive Summary Status Report – November 27, 2023





Summary

- Regionwide installation of onboard validators and retail sales devices continues. BART fare gate validator pilot installations complete.
- Initial System Integration Testing (SIT) underway. Review of pre-Transition SIT procedures ongoing.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART coordination, ticket vending machine updates, and paratransit/third-party integration.
- Limited-Use Fare Ticket procurement documents being finalized.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), and Fiserv (Payment Services).

Recently Completed Activities

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		MTC/IBI	Cubic	Operators	Date
New Devices:					
0	Regionwide installation (cont'd.)	•	•	•	ongoing
0	BART fare gate validator pilot installation	•	•	•	Nov 3
 Accc 	ount-based System Testing:				
0	Pre-Transition SIT procedures review for SFMTA fare gates, TVMs, and fare rules	•		•	Oct 24
0	Pre-Revenue-Ready SIT execution for SFMTA onboard and stand-alone validators		•		Nov 9, 13
0	Pre-Revenue-Ready SIT execution for Golden Gate Ferry validators		•		Nov 16

Upcoming Activities/Deliverables

	MTC/IBI	Cubic	Operators	Date
New Devices:				
 BART fare gate validator testing (cont'd.) 	•	•	•	Nov
 Account-based System Testing: 				
 Pre-Revenue-Ready SIT execution (cont'd.) 		•		Nov-Dec
o Pilot Testing	•	•	•	Dec–Feb
 Account-based System Documentation: 				
 O&M Documents resubmittal 		•		Nov
 Clipper Executive Board Meeting 	•		•	Dec 18