



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Minutes - Draft

### Regional Network Management Council

*Robert Powers, Chair    April Chan, Vice Chair*

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Monday, April 28, 2025

11:30 AM

BART

2150 Webster Street, Board Room– 1st Floor  
Oakland, CA 94612

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The Regional Network Management Council is scheduled to meet at 11:30 a.m.

Meeting attendees may opt to attend in person for public comment and observation at BART, 2150 Webster Street, Board Room– 1st Floor, Oakland, CA 94612. In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

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Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Wally Charles

**Roster****Robert Powers, Chair; April Chan, Vice Chair****Michelle Bouchard, Bill Churchill, Andrew Fremier, Carolyn Gonot, Kathleen Kelly, Julie Kirschbaum, Denis Mulligan, Seamus Murphy, and Nancy Whelan****1. Call to Order / Roll Call / Confirm Quorum****Member Julie Kirschbaum arrived during Agenda Item 2.****Casey Fromson, who arrived during Agenda Item 3a, acted as a delegate and voting member of the Regional Network Management Council, in place of Member Bouchard. Attendance and Actions noted below as “Bouchard” were taken by Fromson.**

**Present:** 10 - Chair Powers, Vice Chair Chan, Council Member Bouchard, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan, and Council Member Whelan

**Absent:** 1 - Council Member Murphy

**2. Consent Calendar****The following individuals spoke on this Item:****Adina Levin, Chair of RNM Customer Advisory Group, Member of MTC Policy Advisory Council.****Upon the motion by Council Member Mulligan and seconded by Council Member Churchill, the Consent Calendar was unanimously approved. The motion carried by the following vote:**

**Aye:** 9 - Chair Powers, Vice Chair Chan, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan and Council Member Whelan

**Absent:** 2 - Council Member Bouchard and Council Member Murphy

**2a. [25-0552](#) Minutes of the January 27,2025 Meeting**

**Action:** Approval

**Attachments:** [2a 25-0552 01 27 25 RNMC Meeting Minutes](#)

**2b.**     [25-0630](#)     Regional Network Management Council Work Plan Progress Update  
(January-March 2025)

Update on progress achieved towards the Regional Network Management Council's FY 2023-24 & 2024-25 Work Plan.

**Action:** Information

**Presenter:** Allison Quach, MTC

**Attachments:** [2b 25-0630 1 Summary Sheet RNM Council Work Plan Update FY25-Q3](#)  
[2b 25-0630 2 AttA RNM Council Work Plan Update FY25-Q3](#)  
[Item 2b Adina Levin RNMC Public Comment](#)

### 3. Approval / Information

**3a.**     [25-0553](#)     Clipper START Pilot Update

Update on the Clipper START Pilot and a proposal to transition to an ongoing fare product.

**Action:** Endorsement

**Presenter:** Thalia Leng, MTC and Lysa Hale, MTC

**Attachments:** [3a 25-0553 1 SummarySheet ClipperSTART Update](#)  
[3a 25-0553 2 Presentation ClipperSTART Update](#)

**The following individuals spoke on this Item:**

**Aleta Dupree, Team Folds; and Adina Levin, Chair of RNM Customer Advisory Group, Member of MTC Policy Advisory Council;**

**Upon the motion by Council Member Fremier and seconded by Council Member Mulligan, the endorsement to transition the Clipper® START from a Pilot to an ongoing fare discount product offered through Clipper, was unanimously approved. The motion carried by the following vote:**

**Aye:** 10 - Chair Powers, Vice Chair Chan, Council Member Bouchard, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan and Council Member Whelan

**Absent:** 1 - Council Member Murphy

**3b.**     [25-0556](#)     Clipper BayPass Pilot Update

Update on the Clipper BayPass Pilot Program

**Action:** Information

**Presenter:** William Bacon, MTC and Ryan Reeves, BART

**Attachments:**   [3b 25-0556 1 Summary Sheet Clipper BayPass](#)  
                         [3b 25-0556 2 Presentation ClipperBayPassUpdate.](#)

The following individuals spoke on this Item:

Aleta Dupree; and Adina Levin.

**3c.**     [25-0554](#)     2023/2024 Regional Transit Passenger Snapshot Survey Update

Information on the 2023/2024 Transit Passenger Snapshot Survey.

**Action:** Information

**Presenter:** Shimon Israel, MTC

**Attachments:**   [3c 25-0554 1 Summary](#)  
                         [Sheet Transit Passenger Snapshot Survey.](#)  
                         [3c 25-0554 2 Presentation Transit Passenger Snapshot Survey.](#)

The following individuals spoke on this Item:

Adina Levin.

**3d.**     [25-0555](#)     Regional Network Management (RNM) Performance Measures Update

Informational update on the two-year review of transit Regional Network Management program progress.

**Action:** Information

**Presenter:** Allison Quach, MTC

**Attachments:**   [3d 25-0555 1 RNM Performance Measures Update](#)  
                         [3d 25-0555 2 AttA Presentation RNM Performance Measures](#)  
                         [Update](#)  
                         [3d 25-0555 3 AttB RES-4564 approved](#)  
                         [3d 25-0555 4 AttC RES-4648 approved.](#)  
                         [Item 3d Seamless Letter RNMC Public Comment .pdf](#)

Chair Powers deferred Item 3d to a future meeting.

**4. Director's Report – Melanie Choy**

The following individuals spoke on this Item:

Adina Levin.

## **5. Public Comment / Other Business**

The following individuals spoke on this Item:

Aleta Dupree.

## **6. Adjournment / Next Meetings**

The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m. on Monday May 19th, 2025 at BAMC, 1st Floor Board Room, 375 Beale Street, San Francisco, CA 94105. Any changes to the schedule will be duly noticed to the public