

2021 Transit Transformation Action Plan - Implementation Progress Update

Fares & Payment

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
1	Act on the Fare Coordination and Integration Study (FCIS) recommendations, including selecting and funding pilot projects.	Complete - next steps underway	Completed in late 2021 with adoption of the Fare Policy Vision Statement. The Clipper BayPass Pilot launched in 2022 and the RNM Council recently approved extending Phase 2 to 2030. Free and discounted interagency transfers are being implemented with transition to Next Generation Clipper, beginning in late 2025.	N/A
2	Determine whether existing authority is sufficient to support uniform implementation of FCIS recommendations.	Complete – not needed	Need assessed on an ongoing basis as each FCIS recommendation is advanced. Not needed for current pilots but will be revisited for future pilot discussions.	N/A
3	Seek state legislation for additional authority, if needed, to ensure uniform and timely implementation of FCIS recommendations.	Complete – not needed	Need assessed on an ongoing basis as each FCIS recommendation is advanced. Not needed for current pilots but will be revisited for future pilot discussions.	N/A

Customer Information

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
4	Fund and finalize regional mapping and wayfinding standards for application across all operator service areas.	Underway - partially complete	Funding identified for standards development in 2022.The original approach for this project envisioned developing the standards prior to pilot implementation; it has since been reversed so that development and refinement of the standards will occur through implementation of the pilot projects. Selected initial standard releases (Regional Network Identity and Transit Stop Signage Design Guides) were approved for voluntary agency use in February 2026.	Estimated completion by 2029 , following pilot implementation.
5	Fund and complete 1-3 consistently branded North and East Bay subregional mapping and wayfinding pilot projects and adopt timeline for subsequent regionwide deployment across all service areas.	Underway - partially complete	Funding identified for pilot projects. From late 2024 to mid 2025, prototype wayfinding signs and maps were installed at El Cerrito del Norte and Santa Rosa, as well as a temporary mini prototype at Powell St. Shifted approach for pilots from subregional deployment to 9 regional hubs and select North Bay locations. In June 2026, vendors were selected to design and deliver the pilots.	Pilot delivery schedule will be developed in late 2026 through discussions with implementation vendors and agency partners. Estimated completion of pilots in 2028. Discussions to determine approach for regionwide rollout anticipated to occur in 2027-28.
6	Fund and develop a regional mapping data services digital platform, to enable the standardization and routine updating of digital and paper maps across all transit services.	Underway - partially complete	Funding identified for digital mapping data services platform development in 2022. Development is currently underway, informed by the new mapping and wayfinding design guidelines.	Initial version of platform anticipated to be complete by late 2027 , subject to progress on standards development (Action 4).

Transit Network: Bus Transit Priority

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
7	Request a Caltrans Deputy Directive that expedites State right-of-way bus priority Design Exceptions.	Complete	Satisfied through the Caltrans Director's Policy on Transit Priority, issued in February 2026. The Policy serves as the high-level guide outlining the Department's commitment to supporting public transit on the State Highway System.	N/A
8	Sponsor legislation to remove barriers to transit priority implementation.	Complete	MTC supported Senate Bill 960, signed September 2024, which calls for a transit priority policy for state and local highways and to streamline approval of transit priority projects.	N/A
9	Fund the design and delivery of prioritized near-term transit corridor projects.	Complete - next steps underway	Funding was identified starting in 2022 for near-term transit priority projects and for select Bay Bridge Forward projects benefiting transit. In 2024, an initial set of projects were awarded funding through the Bus Accelerated Infrastructure Delivery (BusAID) and IDEA TSP programs.	N/A
10	Select near-term HOV lane operating policies to advance to the State.	Complete - next steps underway	MTC identified a Bay Bridge Forward project (I-80 HOV Lane Hours) and the Marin/Sonoma US-101 lane hours project.	N/A
11	Define a Cooperative Agreement process that expedites travel time improvements on arterials and bus rights-of-way.	Complete - next steps underway	The intent for this action is to facilitate coordination between local jurisdictions and transit agencies. Following adoption of the Bay Area Transit Priority for Roadways, MTC updated the Complete Streets Checklist to require local jurisdictions to coordinate with transit operators on projects along roadways with public transit service.	N/A

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
12	Fund, develop and adopt a Transit Priority Policy and Corridor Assessment for improving bus speed and reliability on high-transit corridors and arterials, including identification of current bus speeds to establish a baseline.	Underway - partially complete	MTC adopted the Bay Area Transit Priority Policy for Roadways in January 2026. The Transit Priority Roadway Assessment kicked off in 2025. Currently underway is the existing conditions baseline analysis and development of resources to help inform transit priority investments.	Assessment anticipated to be complete in early 2027 .

Transit Network: Governance, Network Planning & Data

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
13	Fund and complete a business case analysis of potential network management reforms, including resource requirements and implementation steps.	Complete - next steps underway	The Network Management Business Case was completed and the RNM Framework adopted in February 2023. RNM structures were stood up in mid- to late 2023 and continue to guide implementation of TAP initiatives and other RNM priorities.	N/A
14	Establish and support an MTC advisory group to guide the Network Management Business Case analysis.	Complete	The Network Management Business Case Advisory Group met between late 2021 and late 2022 to guide the Business Case analysis.	N/A
15	Provide financial incentives for Solano and Sonoma counties to complete their Integration Efficiency initiatives.	Complete - next steps underway	MTC provided funding for studies in Sonoma, Solano and Contra Costa counties in 2021.	N/A

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
16	Deliver Phase 1 Rail Partnership and Governance Assessment grant by late 2021 and Final Assessment by mid-2023.	Complete	The Regional Rail Partnerships Study was completed March 2023.	N/A
17	Adopt Transit Equity Principles and a process for applying them.	On hold	The Blue Ribbon Transit Recovery Task Force developed Transit Equity Principles (adopted January 2021). Consideration of equity is currently being applied throughout the transit transformation initiatives on a project-by-project basis.	Revisit approach in 2027 TAP Update, anticipated to begin early 2027 .
18	Fund, develop and adopt a Bay Area Connected Network Plan that includes transit service and hub categories, core service networks (such as Rapid Transit), funding requirements and next steps.	Complete	Advanced through the Transit 2050+ connected network planning effort. The final network was incorporated into Plan Bay Area, adopted by MTC in January 2025.	N/A
19	Adopt a transit hub toolkit to optimize station design and connectivity that includes coordination with local government access plans and policies.	On hold	While there is some overlap between this action and the MTC's Mobility Hub Implementation Playbook and the Regional Mapping and Wayfinding project, this action has not been formally started.	Revisit approach in 2027 TAP Update, anticipated to begin early 2027 .
20	Establish protocols and implement uniform Realtime and transit pathway data collection as a foundation for providing consistent and accurate customer information.	Complete	Bay Area Regional Transit Data Standard released March 2022. Most agencies provide real-time predictions, but performance monitoring is inconsistent.	N/A

Accessibility

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
21	Designate a Mobility Manager to coordinate rides and function as a liaison between transit agencies in each county, consistent with the 2018 Coordinated Plan.	On hold	Staff are currently focused on advancing other accessibility items - some preliminary work has been done, but additional discussions are needed to align on capacity.	Revisit approach in 2027 TAP Update, anticipated to begin early 2027 .
22	Fund additional subregional one-seat paratransit ride pilot projects and develop cost-sharing policies for cross jurisdictional paratransit trips.	Complete - next steps underway	Four one-seat ride pilots selected for funding in January 2026. Launched Napa VINE, Marin-Sonoma, and SFMTA/SamTrans projects and evaluations. Next steps will be informed by a formal evaluation of the pilots.	N/A
23	Identify the next steps for the full integration of ADA-paratransit services on Clipper Next Generation.	Complete - next steps underway	Clipper and transit operator staff have identified the next steps for integration of ADA paratransit services within the Clipper payment system and system development is underway.	N/A
24	Identify key paratransit challenges and recommend reforms through the Coordinated Plan update.	Underway	Identified as a recommendation in the Coordinated Plan Update, adopted in December 2024, and newly added to the RNM Council's Work Plan starting FY26.	Discussions with riders and transit agencies in late 2026 and identify recommendations Mid 2027 .
25	Adopt standardized eligibility practices for programs that benefit people with disabilities (paratransit and Clipper RTC).	Complete - next steps underway	Clipper RTC policy recommendations were adopted by the Clipper Executive Board and implemented in 2024 - paratransit riders can now opt-in to RTC program. ADA paratransit eligibility report and recommendations were presented to the RNM Council in September 2024 and RNM Committee in December 2024. Staff are now implementing recommendations.	N/A

Funding

#	Action	Status	Progress Update	Upcoming Milestones & Target Completion Date
26	Identify cost-saving efficiencies and Network Management funding needs as part of Business Case analysis.	Complete	Identified RNM funding needs through Network Management Business Case, completed in 2022. Cost-saving strategies for the four agencies (AC Transit, BART, Caltrain, and SFMTA) were assessed in the SB63 Financial Efficiency Review.	N/A
27	Convene stakeholders to identify priorities and a funding framework for a transportation funding ballot measure that includes new funding for transit.	Complete	Senate Bill 63, signed in 2025, authorized a regional transportation revenue measure to be placed on the November 2026 ballot.	N/A