

Draft 2024 Coordinated Public Transit- Human Services Transportation Plan

Regional Network Management Committee, December 13, 2024



Accessibility Planning Background



The **Coordinated Plan** is a federal planning requirement that establishes regional funding priorities and coordination strategies focused on low-income populations, older adults, and people with disabilities. Includes:

- Demographic information
- Transportation Gaps and Solutions
- Recommended strategies for MTC and partners

Transit Transformation Action Plan identifies 27 strategic actions to improve transit customers' experience and respond to the pandemic's effects on transit ridership that address:

- Fares and Payments
- Customer Information
- Transit Network
- Funding
- Accessibility

TAP Accessibility Initiatives

Five initiatives within the Action Plan focused on the efficient coordination of transit services for older adults, people with disabilities, and those with lower incomes.



COORDINATED PUBLIC TRANSIT- HUMAN SERVICES TRANSPORTATION PLAN

February 2018

Coordinated Plan: Near-Term Planning



- Federal coordinated planning requirement
- Updated every four years
- Focus on low-income populations, older adults, and people with disabilities
- Sets regional funding priorities and coordination strategies
- In keeping with MTC's Equity Platform

What is in the Coordinated Plan?

Through extensive engagement and research:

- Demographic information
- Transportation Resource Inventory and Funding Summary
- Outreach summary and transportation gaps
- Recommended strategies and implementation for MTC and partners



Findings for Older Adults and People with Disabilities



- Disabled transit/paratransit users cite **lack of reliable transportation** as top issue
- Older adult transit users cite **lack of information** and **fear of using transit**
- All populations **desire greater access to leisure activities**
- Transit support is essential for **mobility management success**
- **Improving bus stops accessibility** is crucial to expanding transit use
- Funding remains a critical barrier for improving mobility

Recommended Strategies

1. Designate a Mobility Manager in every county
 - Build on current mobility management efforts around the region
2. Identify sustainable funding for service and mobility management
 - Advocate changes to Section 5310
 - Develop new funding policies for regionwide fund sources that do not detract from transit
3. Improve transportation access to healthcare
 - Support Medi-Cal transportation legislation to increase transit funding and non-emergency medical trip pilots

Recommended in previous Coordinated Plans



Recommended Strategies

4. Support paratransit improvements
 - Continue accessibility efforts of the Transformation Action Plan
 - MTC administer new Regional Eligibility Database for transit agencies
5. Support accessibility of shared and future mobility
 - Leverage TNC Access for all funding to provide accessible on-demand trips
6. Identify and fill equity gaps
 - Implement new paratransit KPIs

Recommended in previous Coordinated Plans



Recommended Strategies

7. Support infrastructure improvements to increase transportation equity and accessibility
 - Bus stop improvement programs and streetscape data
 - Increase accessibility requirements for funding programs
8. Support emergency preparedness efforts
 - Continuing cooperative planning between transit agencies and cities/counties
 - Extend disaster service worker credentials to paratransit staff





Next Steps

Adoption in December
RNM Committee
Commission

Implementation and
Coordination with
Transit Agencies and
other partners