

Next Generation Clipper Program

Executive Summary Status Report – October 28, 2024



Summary

- Regionwide installation of standalone validators, onboard validators, and retail devices complete. BART fare gate validator installation continues; BART TVM validator testing in progress.
- Review of pre-Transition System Integration Testing (SIT) procedures completed. SIT execution underway.
- Manuals and Training Materials under revision by Cubic to address comments from MTC and transit operator review.
- Technical and planning discussions continue with operators on various topics, including new equipment delivery and training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

Recently Completed Activities

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
• Account-based System Testing:				
○ Pre-Transition SIT procedures review	●		●	Oct
○ SIT for Maintenance Management Portal	●	●	●	Oct 10
○ SIT for onboard validators	●	●	●	Oct 24 (planned)
○ SIT for standalone validators	●	●	●	Oct 25 (planned)
○ SIT for SFMTA fare gate validators	●	●	●	Oct 25 (planned)
• Account-based System Documentation:				
○ Manuals & Training Materials batch 2 comments submitted to Cubic	●		●	Oct

Upcoming Activities/Deliverables

	MTC/Arcadis	Cubic	Operators	Date
• New Devices:				
○ BART TVM validator testing (cont'd)	●	●	●	ongoing
○ BART fare gate validator installation (cont'd)	●	●	●	ongoing
○ Fare inspection device deliveries	●	●	●	Oct–Dec
○ SFMTA fare gate validator installation	●	●	●	Oct–Dec
• Account-based System Testing:				
○ Pre-Transition SIT execution (cont'd)	●	●	●	ongoing
• Account-based System Documentation:				
○ O&M Documents resubmittal review	●		●	Nov
○ Manuals & Training Materials resubmittal review	●		●	Nov
• Clipper Executive Board Meeting	●		●	Nov 18