

**Metropolitan Transportation Commission**  
**Regional Network Management Committee**

**December 13, 2024**

**Agenda Item 3a**

**MTC Resolution No. 4680: 2024 Coordinated Public Transit-Human Services  
Transportation Plan**

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**Subject:**

Referral of draft update to the region's 2024 Coordinated Public Transit-Human Services Transportation Plan to the Commission for approval.

**Background:**

MTC staff has completed an update of the region's [Coordinated Public Transit-Human Services Transportation Plan](https://mtc.ca.gov/planning/transportation/access-equity-mobility/coordinated-public-transit-human-services-transportation-plan) (<https://mtc.ca.gov/planning/transportation/access-equity-mobility/coordinated-public-transit-human-services-transportation-plan>) (Coordinated Plan).

This federally required planning effort was developed through a process that included participation by older adults, people with disabilities, adults with low incomes, representatives of public, private, and nonprofit transportation and human services providers. The Coordinated Plan identifies the needs of transportation-disadvantaged populations, provides project types for meetings these needs, and establishes the region's funding priorities and coordination strategies between public transit and human services transportation providers to better serve older adults, people with disabilities, and low-income populations. The Coordinated Plan focuses on issues inside and outside of transit service and serves as the basis for regional network management accessibility planning. The last Coordinated Plan provided the background and planning that laid the groundwork for five accessibility initiatives in the Transit Transformation Action Plan.

**Plan Update**

MTC staff convened a Technical Advisory Committee to guide the plan's update (see Attachment A, Coordinated Public Transit-Human Services Transportation Plan Technical Advisory Committee). The update process provided opportunities for a diverse range of stakeholders, including riders and transit staff, and those with an interest in human services and public transportation to provide input into this plan. Specifically, stakeholders were asked to identify service gaps and barriers, provide solutions most appropriate to meet these needs based on local conditions, and prioritize the needs and recommendations. Extensive outreach and

public engagement with transportation disadvantaged populations, their advocates, and agencies who serve them took place between 2020 and 2024.

The draft Coordinated Plan includes the following information:

- Demographic information summary of older adults, people with disabilities, poverty, race and ethnicity, zero vehicle households, and veterans
- Regional inventory of existing transportation services and funding in the Bay Area for transportation disadvantaged populations
- Outreach and stakeholder gap identification
- Regional recommendations for MTC and partner agencies

### **Recommendations to Address Mobility Gaps**

Included in the draft Coordinated Plan are eight categories of recommendations, with several recommended initiatives for MTC, transit agencies, county transportation authorities, county mobility managers, cities and counties, and community-based organizations. Importantly, these recommendations build upon the recommendations in previous Coordinated Plan updates and have significant overlap with the accessibility initiatives in the Transformation Action Plan (see Attachment B, Crosswalk of Coordinated Plan Recommendations and Transformation Action Plan Initiatives). One action in the Action Plan, Action 24 identify key paratransit challenges and recommend reforms, will use the recommendations of the Coordinated Plan as a starting point later in 2025 when stakeholders are convened.

### **Next Steps:**

The draft plan is scheduled to be presented to the Commission for adoption in December. Following adoption, staff will begin working on implementing recommendations from the plan in collaboration with partner agencies and stakeholders.

### **Issues:**

None identified.

### **Recommendations:**

Refer MTC Resolution No. 4680, the 2024 Coordinated Public Transit-Human Services Transportation Plan, to the Commission for approval.

**Attachments:**

- Attachment A: Coordinated Public Transit-Human Services Transportation Plan  
Technical Advisory Committee
- Attachment B: Crosswalk of Coordinated Plan Recommendations and Transformation  
Action Plan Initiatives
- Attachment C: Presentation
- Attachment D: MTC Resolution No. 4680



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