

Attachment A – Senate Bill 125 Regional Accountability Measure Progress Update for Claimant(s)

MTC Resolution No. 4619 identifies Regional Accountability Measures for operators receiving Senate Bill (SB) 125 funds. These measures have been identified as projects in MTC Resolution No. 4630, the Fiscal Year 2023-24 Productivity Improvement Program (PIP). In accordance with MTC’s standard procedures, operators report on progress toward PIP projects when submitting their claims of transit operating funds on a rolling annual basis.

This document summarizes the progress made toward PIP projects for large operators that are due to receive SB 125 funds in either Fiscal Year 2024-25 or Fiscal Year 2025-26. Cells are color coded using the following schema:

Shading	Significance
Green	SB 125 Regional Accountability Measure has been fulfilled. Operator should maintain current performance moving forward
Yellow	SB 125 Regional Accountability Measure is in-progress and satisfactory progress has been made. Operator should continue to advance the initiative moving forward
Red	SB 125 Regional Accountability Measure is in-progress but satisfactory progress has not been made. Operator should act to significantly advance the initiative moving forward

Staff will continue to provide updates on the status of SB 125 Regional Accountability Measures as claims are received, and will provide another mid-year update on PIP progress for all operators to the Programming and Allocations Committee in fall 2025.

AC Transit

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> AC Transit is currently participating in all applicable initiatives identified by MTC Notably, AC Transit staff serve as co-project managers alongside MTC staff for several initiatives, including Transit 2050+ and Transit Priority work 	<ul style="list-style-type: none"> AC Transit has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> AC Transit is the project manager for the Bay Area Transit Reliability and Accessibility Network Scheduling Framework and Equitable Regional (TRANSFER) Plan, an effort to improve schedule coordination regionwide AC Transit currently works closely with BART to coordinate on BART service changes AC Transit current operator sign-ups happen in August and December. The next opportunity for AC Transit to discuss timing with the bus operator union will occur in 2025 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit prioritize aligning operator sign-ups with the regional standard of January and August during their next labor negotiation
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> AC Transit is in compliance with all basic GTFS best practices and all but one GTFS-Real Time best practice AC Transit is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and AC Transit has made satisfactory progress toward fulfillment MTC recommends that AC Transit make the following technical revisions: <ul style="list-style-type: none"> Split current multi-language DescriptionText in GTFS-RT Alerts feed by

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		language specific Translations elements <ul style="list-style-type: none"> • Revise stops.txt file to add tts_stop_name values; move bus bay ID information from stop_name field to platform_code field; and provide accurate wheelchair_boarding values • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values
Report on Realign Service Planning Initiative	<ul style="list-style-type: none"> • The AC Transit Board of Directors voted to approve the Realign Final Network Plan in October 2024 	<ul style="list-style-type: none"> • AC Transit has fulfilled this SB 125 Regional Accountability Measure

BART

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> • BART is currently participating in all applicable initiatives identified by MTC • Notably, BART staff and executives play a leadership role in several initiatives, including the Regional Network Management Council and Clipper BayPass 	<ul style="list-style-type: none"> • BART has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> • BART participates in the TRANSFER Plan working group • BART has shifted to January and August operator sign-ups, aligning with the regional standard • BART coordinates with connecting transit agencies roughly four months prior to every schedule change to promote efficient transfers 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART continue to coordinate with connecting operators to more efficiently align schedules
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> • BART is in compliance with all but one basic GTFS best practices and all but two GTFS-Real Time best practices • BART is in compliance with some but not all best practices that go beyond basic standards 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART make the following technical revisions: <ul style="list-style-type: none"> • Provide Vehicle Positions in GTFS-RT feed • Include Trip Updates real-time data for Silver Line (Coliseum-OAK) • Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
		<ul style="list-style-type: none"> • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values
Implement New Fare Gates Systemwide	<ul style="list-style-type: none"> • BART has awarded a contract for up to \$47 million for fare gate installation; the total project cost is estimated at \$90 million • New fare gates opened at West Oakland in December 2023; Civic Center and Fruitvale in August 2024; Richmond, Oakland International Airport, 24th St./Mission and Antioch in September 2024; 16th St./Mission and San Francisco International Airport (SFO) in October 2024; Coliseum and Powell St. in November 2024; and Warm Springs, Montgomery St., Dublin/Pleasanton, and Hayward in December 2024. <p>BART anticipates that fare gate replacement will be completed at more than half of its 50 stations by the end of February 2025. Full deployment systemwide will be completed by the end of 2025.</p>	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and BART has made satisfactory progress toward fulfillment • MTC recommends that BART continue to update MTC as installations occur at additional stations, and to provide updates on incidence of fare evasion • MTC recommends that BART continue to pursue completion of the full project funding plan
Report on Ambassador Program	<ul style="list-style-type: none"> • Currently, BART employs 24 Crisis Intervention Specialists and 10 Ambassadors that circulate on trains and platforms • Key performance indicators (e.g., share of passengers that report having seen BART Police Department staff, BART Police Department response time to critical emergency calls) have improved in recent quarters 	<ul style="list-style-type: none"> • BART has fulfilled this SB 125 Regional Accountability Measure • MTC recommends that BART continue to monitor the effectiveness of the ambassador program and implement improvements as necessary

Caltrain

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> • Caltrain is currently participating in all applicable initiatives identified by MTC 	<ul style="list-style-type: none"> • Caltrain has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> • Caltrain has implemented coordinated schedule changes in January and August. • Caltrain is actively participating in the Bay Area TRANSFER Plan. 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain advise MTC when schedule changes are implemented in January and August
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> • Caltrain is in compliance with all but one basic GTFS best practices • Caltrain does not currently provide a GTFS-RT feed, but it does provide real-time data to MTC • Caltrain is in compliance with some but not all best practices that go beyond basic standards • Caltrain's Predictive Train Arrival/Departure System (PADS) Modernization Capital Improvement Project will accommodate GTFS-RT and enhancements in the future. That project is scheduled for completion in Summer 2027. 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain make the following technical revisions: <ul style="list-style-type: none"> • Provide real-time data in GTFS-RT as soon as possible • Revise stops.txt file to provide accurate tts_stop_name values • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values

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<p>Report on Crisis Prevention Program</p>	<ul style="list-style-type: none"> • Caltrain has deployed a safety, security, and crisis prevention program that leverages engineering, enforcement, and education • Caltrain contracts with the San Mateo County Sheriff’s Department for a Transit Police Bureau with specialized training including crisis prevention • Caltrain deploys multiple suicide prevention tactics including barriers, signage, and crisis response drills with relevant partner agencies • Caltrain will replace signage with 988 crisis hotline information along entire corridor beginning Spring 2025. • Caltrain hosts monthly meetings with regional suicide prevention groups and meetings with transit industry peers for crisis prevention best practices. • Caltrain actively works with MTC on regional emergency/crisis response plans. • Caltrain is exploring technologies in 2025, including AI, that may assist in early detection/prevention. 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Caltrain has made satisfactory progress toward fulfillment • MTC recommends that Caltrain report to MTC on the effectiveness of their approaches and opportunities for improvement

Golden Gate Transit

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> Golden Gate Transit is currently participating in all applicable initiatives identified by MTC Two pilot locations for the Mapping and Wayfinding initiative are served by Golden Gate Transit, requiring close collaboration 	<ul style="list-style-type: none"> Golden Gate Transit has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> Golden Gate Transit has implemented coordinated operator sign-ups in January and August Golden Gate Transit is actively participating in the Bay Area TRANSFER Plan The MASCOTS plan is expected to come forward with recommendations regarding schedule coordination in the first half of 2025, with a revised implementation date of January 2026 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit leverage coordination through the MASCOTS initiative to align schedules with connecting operators more efficiently
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> Golden Gate Transit is in compliance with basic GTFS and GTFS-Real Time best practices Golden Gate Transit is in compliance with some but not all best practices that go beyond basic standards Golden Gate Transit is working to budget for GTFS bus service alerts and project scope for ferry tracking capacity Capabilities to provide wheelchair and bike information are available, and staff is working to improve accuracy and processes. 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment MTC recommends that Golden Gate Transit make the following technical revisions: <ul style="list-style-type: none"> Provide GTFS-RT Alerts feed for bus service Provide GTFS-RT data for ferry service

		<ul style="list-style-type: none"> • Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values • Revise trips.txt file to provide accurate information for wheelchair_accessible and bikes_allowed values
<p>North Bay Transit Optimization Collaboration</p>	<ul style="list-style-type: none"> • General Managers and Executive Directors from the Marin-Sonoma transit agencies and MTC executive staff began monthly convenings in January 2024 • The group identified four guiding principles which have been adopted by each agency to provide a framework for a comprehensive service planning effort • Planning and finance workgroups have also been established to support coordination effort • MTC and participating operators including Golden Gate Transit are contributing to fund a portion of the consultant-led planning work. • Upcoming milestones include discussion of coordinated marketing and outreach; ZEB studies; and coordinated transit operations planning. 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and Golden Gate Transit has made satisfactory progress toward fulfillment • MTC recommends Golden Gate Transit continue active participation in the Marin/Sonoma County Transit Operator Coordination (MASCOTS) effort.

SFMTA

SB 125 Regional Accountability Measure	Progress Summary	MTC Assessment and Recommendations
Active Participation in Advancement of Regional Initiatives	<ul style="list-style-type: none"> SFMTA is currently participating in all applicable initiatives identified by MTC Notably, SFMTA staff are working to launch a mini-prototype of mapping and wayfinding at Powell Street Station in 2025 	<ul style="list-style-type: none"> SFMTA has fulfilled this SB 125 Regional Accountability Measure
Schedule Coordination	<ul style="list-style-type: none"> SFMTA conducts sign-ups three times per year, aligning with BART (who is on the common operator sign-up schedule) SFMTA is actively participating in the Bay Area TRANSFER Plan 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA continue to coordinate with connecting operators to more efficiently align schedules
General Transit Feed Specification (GTFS) Audit	<ul style="list-style-type: none"> SFMTA is in compliance with basic GTFS best practices SFMTA does not provide a publicly accessible GTFS-RT feed; instead, this information is provided to MTC SFMTA is in compliance with some but not all best practices that go beyond basic standards SFMTA is collaborating with its CAD/AVL provider to significantly update the GTFS and GTFS-RT data that is being generated and sent to various systems 	<ul style="list-style-type: none"> This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment MTC recommends that SFMTA make the following technical revisions: <ul style="list-style-type: none"> Revise stops.txt file to provide accurate wheelchair_boarding and tts_stop_name values Revise trips.txt file to provide accurate information for

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		wheelchair_accessible and bikes_allowed values
Report on Fare Collection	<ul style="list-style-type: none"> • SFMTA has increased the number of fare inspector positions in the FY2024-25 budget by 36, bringing the total to 90 • Work is underway to hire the new transit fare inspectors, with 16 fare inspectors hired as of January 2025. SFMTA anticipates hiring 5 additional inspectors per month until the vacancies are filled • SFMTA is currently undertaking a public education campaign to deter fare evasion, informed by a recently completed fare enforcement study 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment • MTC recommends that SFMTA share findings from the fare enforcement study and updated fare evasion statistics
Report on Ambassador Program	<ul style="list-style-type: none"> • In 2023, SFMTA worked with UCLA to collect data on safety perceptions and craft Safety Equity Initiative Action Plans for FY25-26 and FY26-27. Recommendations include capital improvements, service changes, staffing, communications, and community-centered announcements • Next steps for the Safety Equity Initiative Action Plan include a multilingual media campaign to share the Action Plan and harassment reporting options more widely, establishing a cross-divisional working group, facilitating focus groups to deepen input from key demographics, and reporting on outcomes quarterly • SFMTA will continue to collect survey and additional focus group data through the end of January 	<ul style="list-style-type: none"> • This SB 125 Regional Accountability Measure is in-progress and SFMTA has made satisfactory progress toward fulfillment • MTC recommends that SFMTA share an update on implementation of recommendations in the Safety Equity Action Plan and an update on the hiring of additional transit ambassadors

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	2025 and then publish the data and a final report	