

To: Clipper Executive Board
From: Bay Area Cross Disability Allies Coalition
Re: Agenda 3A, Clipper 2
Date: November 15, 2024

Dear Clipper Executive Board Members,

The Bay Area Cross Disability Allies Coalition focuses on improving and coordinating accessible transportation for people with disabilities and seniors in the Bay Area.

We are happy to see that the next-generation Clipper system is nearing rollout, and that it will have a feature allowing people to pay for public transportation with credit and debit cards in addition to Clipper cards. However at the initial rollout, people will not be able to access discounts to which they are entitled when they pay with debit/credit cards.

It is our understanding that the California Integrated Travel Project has features that enable people to access a variety of discounts when they pay with credit/debit cards, including discounts for seniors, people enrolled in CalFresh and Medicaid, and very shortly, people who are eligible for disability discounts through transit agencies.

We would therefore urge the Clipper team to continue to explore technical feasibility of using these features, and to add these features if it is feasible following the release of Clipper 2. People with disabilities, seniors, and people with low incomes should be able to take advantage of the convenience of paying with credit/debit card while getting access to the discounts to which they are entitled.

Thank you for your consideration,

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