

Date: February 26, 2025  
W.I.: 1514  
Referred By: PAC

ABSTRACT

Resolution No. 4689

This resolution adopts MTC's FY2024-25 Productivity Improvement Program (PIP).

This resolution includes the following attachment:

- Attachment A: Productivity Improvement Program for Large and Small Transit Operators
  - Appendix 1: SB 125 Regional Initiative Participation Checklist
  - Appendix 2: SB 125 Schedule Coordination Checklist
  - Appendix 3: SB 125 General Transit Feed Specification (GTFS) and GTFS-Real Time (RT) Compliance Checklist

Further discussion of this action is contained in the Programming and Allocations Committee Summary Sheet for February 12, 2025.

Date: February 26, 2025  
W.I.: 1514  
Referred By: PAC

Re: MTC Productivity Improvement Program

METROPOLITAN TRANSPORTATION COMMISSION  
RESOLUTION NO. 4689

WHEREAS, Public Utilities Code (PUC) section 99244 provides that each transportation planning agency shall annually identify, analyze, and recommend potential productivity improvements which could lower the operating costs of transit operators within the area under its jurisdiction; and

WHEREAS, as provided for in Government Code sections 66500 et seq., the Metropolitan Transportation Commission (MTC) is the regional transportation planning agency for the San Francisco Bay Area; and

WHEREAS, PUC section 99244 provides that recommendations for improvements and productivity shall include, but not be limited to, those recommendations related to productivity made in the triennial performance audits of transit operators conducted pursuant to PUC section 99246; and

WHEREAS, in accordance with PUC section 99244, MTC is required each fiscal year, to make a finding that a transit operator has made a reasonable effort in implementing productivity improvement recommendations prior to approving the allocation of Transportation Development Act (TDA) funds in an amount greater than was allocated to the operator in the preceding fiscal year; and

WHEREAS, in accordance with PUC section 99314.7, MTC is required each fiscal year, to make a finding that a transit operator has made reasonable effort in implementing productivity improvements pursuant to PUC section 99244, prior to approving the allocation of State Transit Assistance (STA) funds to the operator for operating purposes; and

WHEREAS, in accordance with PUC section 99233.2, MTC may support the regional transportation planning process by providing technical assistance funding to transit operators or other entities to implement transit productivity improvements; and

WHEREAS MTC Resolution No. 4619 adopted regional accountability measures and identified that these measures be included as productivity improvement projects for transit agencies receiving state or regional Senate Bill 125 funds; now, therefore, be it

RESOLVED, that MTC adopts the productivity improvement projects set forth in Attachment A to this resolution, and incorporated herein by reference; and

RESOLVED, that MTC finds that all transit operators identified in Attachment A have made reasonable effort in implementing productivity improvements and are eligible for allocations of TDA and STA funds next fiscal year in accordance with PUC sections 99244 and 99314.7.

METROPOLITAN TRANSPORTATION COMMISSION

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, Chair

The above resolution was approved by the Metropolitan Transportation Commission at a regular meeting of the Commission held in San Francisco, California, and at other remote locations, on February 26, 2025.

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Attachment A  
Resolution No. 4689  
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## **Fiscal Year 2024-2025 Productivity Improvement Program**

### **All Operators**

Transit Operator: All Bay Area Transit Operators

Project Title: Active Participation in Advancement of Regional Initiatives<sup>1</sup>

Project Goal: Improve passenger experience and enhance transit efficiency.

Project Description: The Blue Ribbon Transit Recovery Task Force was convened by MTC to guide the future of the Bay Area’s public transportation network as the region adjusted to new conditions created by the COVID-19 pandemic. In 2021, the Commission adopted the Transit Transformation Action Plan, leveraging this group’s recommendations to document a series of near-term actions needed to begin transforming the region’s transit network into a more connected, efficient, and user-focused system. In 2023, the Regional Network Management framework, including the RNM Council, was established to guide regional transit network management activities. All Bay Area transit operators will support the implementation of efforts identified in the Transit Transformation Action Plan and in the RNM Council’s Work Plan, across the themes of Fares and Payment (including transit fare policy and integration pilots); Customer Information (including regional mapping and wayfinding initiatives); Transit Network Efficiency; Accessibility (including paratransit streamlining and county-based mobility management efforts); and Funding.

Appendix 1, SB 125 Regional Initiative Participation Checklist, enumerates expectations for satisfactory implementation of this project.

Estimated Completion Date: Ongoing

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<sup>1</sup> This PIP project is consistent with the SB 125 Regional Accountability Measure titled “Active Participation in Advancement of Regional Initiatives”. All transit operators, including those receiving SB 125 funds, must demonstrate advancement of these efforts.

**All Senate Bill 125 Funding Recipients<sup>2</sup>**

Transit Operator: All Bay Area Transit Operators Receiving SB 125 Funds

Project Title: Schedule Coordination

Project Goal: Improve passenger experience and enhance transit efficiency.

Project Description: Provide ongoing participation in efforts to improve scheduled connections between operators and take necessary steps to align operator/driver sign-up processes to facilitate connections.

Appendix 2, SB 125 Schedule Coordination Checklist, describes expectations for satisfactory implementation of this project.

Estimated Completion Date: Ongoing

Transit Operator: All Bay Area Transit Operators Receiving SB 125 Funds

Project Title: General Transit Feed Specification (GTFS) Audit

Project Goal: Improve passenger experience.

Project Description: Complete audit checklist in accordance with guidelines provided by MTC in order to assess the agency's quality of data delivery and develop recommendations for improvement if needed.

Appendix 3, SB 125 General Transit Feed Specification (GTFS) and GTFS-Real Time (RT) Compliance Checklist, outlines expectations for satisfactory implementation of this project.

Estimated Completion Date: Ongoing

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<sup>2</sup> Transit operators receiving SB 125 funds include: AC Transit, ACE, BART, Caltrain, ECCTA, Golden Gate Transit, LAVTA, NVTA, SFMTA, SolTrans, and WestCAT.

**Regional/Multi-County**

Transit Operator: Alameda-Contra Costa Transit District (AC Transit)

Project Title: Report on Realign Service Planning Initiative

Project Goal: Enhance transit efficiency.

Project Description: Provide a written report on the interim findings of AC Transit's Realign Service Planning Initiative, including estimated ridership growth benefits and lessons learned which could inform other agency service redistribution efforts.

Estimated Completion Date: December 2024

Transit Operator: Bay Area Rapid Transit District (BART)

Project Title: Implement New Fare Gates System-wide

Project Goal: Curtail fare evasion.

Project Description: Continue progress in implementation of new fare gates system-wide in a matter that facilitates completion by the end of 2025.

Estimated Completion Date: December 2025

Transit Operator: Bay Area Rapid Transit District (BART)

Project Title: Report on Ambassador/Crisis Prevention Program(s)

Project Goal: Enhance passenger safety and security.

Project Description: Provide a written report on the effectiveness of BART's Ambassador/Crisis Prevention program(s) including recommendations for improvement and/or expansion, and an assessment of opportunities for coordination with connecting agencies. A report should be provided on an annual basis prior to the allocation of funds in a given fiscal year.

Estimated Completion Date: Ongoing

Transit Operator: Golden Gate Bridge, Highway and Transportation District

Project Title: North Bay Transit Optimization Collaboration

Project Goal: Enhance transit efficiency.

Project Description: Summarize efforts to provide active participation and collaboration with Marin and Sonoma County transit providers in efforts to optimize North Bay Transit service. A report should be provided on an annual basis prior to the allocation of funds in a given fiscal year.

Estimated Completion Date: Ongoing

Transit Operator: Peninsula Corridor Joint Powers Board (Caltrain) (*NEW*)

Project Title: Report on Crisis Prevention Program

Project Goal: Enhance passenger safety and security.

Project Description: Provide a written report on the effectiveness of Caltrain's Crisis Prevention program including recommendations for improvement and/or expansion, and an assessment of opportunities for coordination with connecting agencies. A report should be provided on an annual basis prior to the allocation of funds in a given fiscal year.

Estimated Completion Date: Ongoing

### **San Francisco County**

Transit Operator: San Francisco Municipal Transportation Agency (SFMTA) (*NEW*)

Project Title: Report on Fare Collection

Project Goal: Curtail fare evasion.

Project Description: Provide a written report on SFMTA's fare collection procedures and opportunities and/or recommendations for reducing fare evasion. A report should be provided on an annual basis prior to the allocation of funds in a given fiscal year.

Estimated Completion Date: Ongoing

Transit Operator: San Francisco Municipal Transportation Agency (SFMTA)

Project Title: Report on Ambassador/Crisis Prevention Program(s)

Project Goal: Enhance passenger safety and security.

Project Description: Provide a written report on the effectiveness of SFMTA's Ambassador/Crisis Prevention program(s) including recommendations for improvement and/or expansion, and an assessment of opportunities for coordination with connecting agencies. A report should be provided on an annual basis prior to the allocation of funds in a given fiscal year.

Estimated Completion Date: Ongoing