



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Text

File #: 20-0743, **Version:** 1

Subject:

Contract Change Order - FasTrak® Regional Customer Service Center: Increase Payments
Processing Capabilities: Conduent State and Local Solutions, Inc. (\$500,000)

A request to authorize the Executive Director or designee to negotiate and enter into a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to begin modifying the automated systems at the Customer Service Center (CSC) to accommodate the increased volume of check payments the CSC is receiving because cash toll collection is suspended.

Presenter:

Andrew Fremier

Recommended Action:

Committee Approval