



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Text

File #: 17-2387, **Version:** 1

Subject:

Contract Actions - Clipper® Customer Communications and In-Person Customer Service

- i. Contract Amendment - In Person Customer Service Center Operations at San Francisco Ferry Building: Nematode Holdings, LLC (\$300,000)
- ii. Funding Agreement Amendment - In Person Customer Service Center at Alameda-Contra Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)
- iii. Contract Amendment - Customer Information Services: MIG, Inc. (\$550,000)
- iv. Contract - Distribution and Communications Planning and Support Services: Synapse Strategies (\$260,000)
- v. Contract - Clipper® Customer Education/Outreach Services: Caribou Public Relations (\$200,000)

Presenter:

Kelley Jackson

Recommended Action:

Committee Approval

Attachments