



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 23-0703 **Version:** 1 **Name:**
Type: Contract **Status:** Committee Approval
File created: 4/28/2023 **In control:** Clipper Executive Board
On agenda: 5/22/2023 **Final action:**
Title: Clipper® In-Person Customer Service Centers Contract Actions

- i. Contract Amendment - TTEC Government Solutions, LLC (TTEC) (\$520,000);
- ii. Contract Amendment - Nematode Holdings, LLC (Nematode) (\$300,000);
- iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (AC Transit) (\$245,000)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 3a_Clipper In-Person Customer Svc Centers_FY24

| Date | Ver. | Action By | Action | Result |
|-----------|------|-------------------------|---------|--------|
| 5/22/2023 | 1 | Clipper Executive Board | adopted | Pass |

Subject:

Clipper® In-Person Customer Service Centers Contract Actions

- i. Contract Amendment - TTEC Government Solutions, LLC (TTEC) (\$520,000);
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Presenter:

Kelley Jackson

Recommended Action:

Board Approval

Attachments: