



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 21-1350      **Version:** 1      **Name:**  
**Type:** Resolution      **Status:** Commission Approval  
**File created:** 10/4/2021      **In control:** Bay Area Toll Authority Oversight Committee  
**On agenda:** 11/10/2021      **Final action:**  
**Title:** Update on Bay Area FasTrak® Equity Action Plan and FasTrak® Policy Changes: Referral to Authority

BATA Resolution 52, Revised - FasTrak® Regional Customer Service Center Policy Revisions to Reduce Toll Tag Deposit and Pre-paid Balance to Open a FasTrak® Account and Eliminate Cash Payment Network Fees to Support Affordability and Accessibility of FasTrak®

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 5a - 21-1350 - Equity Action Plan - Reso 52 Changes - ChangeOrder-Conduent.pdf, 2. 5a - 21-1350 - Equity Action Plan - Reso 52 Changes - ChangeOrder-Conduent.pdf, 3. 5a - 21-1350 - Equity Action Plan - Presentation.pdf, 4. 5a - Public Comment - SPUR and Other Organizations.pdf, 5. 5a - Public Comment - Dupree.pdf

Date	Ver.	Action By	Action	Result
11/17/2021	1	Bay Area Toll Authority	adopted	Pass
11/10/2021	1	Bay Area Toll Authority Oversight Committee	adopted	Pass

**Subject:**

Update on Bay Area FasTrak® Equity Action Plan and FasTrak® Policy Changes: Referral to Authority

BATA Resolution 52, Revised - FasTrak® Regional Customer Service Center Policy Revisions to Reduce Toll Tag Deposit and Pre-paid Balance to Open a FasTrak® Account and Eliminate Cash Payment Network Fees to Support Affordability and Accessibility of FasTrak®

**Presenter:**

Lysa Hale

**Recommended Action:**

Authority Approval