



Metropolitan Transportation Commission

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Legislation Details (With Text)

File #: 21-1043 **Version:** 1 **Name:**
Type: Report **Status:** Informational
File created: 7/28/2021 **In control:** Bay Area Toll Authority Oversight Committee
On agenda: 9/8/2021 **Final action:**
Title: FasTrak® Customer Service Center State of Operations

An update on FasTrak® Customer Service Center (CSC) operations.

Sponsors:

Indexes:

Code sections:

Attachments: 1. 5a - 21-1043 - FasTrak CSC State of Operations.pdf, 2. 5a - 21-1043 - FasTrak CSC Operations Update Presentation.pdf

Date	Ver.	Action By	Action	Result
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Subject:

FasTrak® Customer Service Center State of Operations

An update on FasTrak® Customer Service Center (CSC) operations.

Presenter:

Monica Serrano and Conduent staff

Recommended Action:

Information