



Metropolitan Transportation Commission

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Legislation Details

File #: 20-0743 **Version:** 1 **Name:**
Type: Contract **Status:** Passed
File created: 4/29/2020 **In control:** Bay Area Toll Authority Oversight Committee
On agenda: 5/13/2020 **Final action:** 5/13/2020

Title: Contract Change Order - FasTrak® Regional Customer Service Center: Increase Payments Processing Capabilities: Conduent State and Local Solutions, Inc. (\$500,000)

A request to authorize the Executive Director or designee to negotiate and enter into a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to begin modifying the automated systems at the Customer Service Center (CSC) to accommodate the increased volume of check payments the CSC is receiving because cash toll collection is suspended.

Sponsors:

Indexes:

Code sections:

Attachments: 1. 3a 20-0743 FasTrak CSC ContractChangeOrder Conduent.pdf, 2. 3a 20-0743 FasTrak CSC Conduent Lockbox PRESENTATION.pdf, 3. 3a 20-0743 HANDOUT_Correspondence_AletaDupree_05-07-2020.pdf

Date	Ver.	Action By	Action	Result
5/13/2020	1	Bay Area Toll Authority Oversight Committee	approved	Pass