



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 20-0743      **Version:** 1      **Name:**  
**Type:** Contract      **Status:** Passed  
**File created:** 4/29/2020      **In control:** Bay Area Toll Authority Oversight Committee  
**On agenda:** 5/13/2020      **Final action:** 5/13/2020

**Title:** Contract Change Order - FasTrak® Regional Customer Service Center: Increase Payments Processing Capabilities: Conduent State and Local Solutions, Inc. (\$500,000)

A request to authorize the Executive Director or designee to negotiate and enter into a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to begin modifying the automated systems at the Customer Service Center (CSC) to accommodate the increased volume of check payments the CSC is receiving because cash toll collection is suspended.

### Sponsors:

### Indexes:

### Code sections:

**Attachments:** 1. 3a 20-0743 FasTrak CSC ContractChangeOrder Conduent.pdf, 2. 3a 20-0743 FasTrak CSC Conduent Lockbox PRESENTATION.pdf, 3. 3a 20-0743 HANDOUT\_Correspondence\_AletaDupree\_05-07-2020.pdf

Date	Ver.	Action By	Action	Result
5/13/2020	1	Bay Area Toll Authority Oversight Committee	approved	Pass

### Subject:

Contract Change Order - FasTrak® Regional Customer Service Center: Increase Payments Processing Capabilities: Conduent State and Local Solutions, Inc. (\$500,000)

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### Presenter:

Andrew Fremier

### Recommended Action:

Committee Approval