|                |  | Metro    | 375 Beale Street, Suite 800<br>San Francisco, CA 94105 |               |                         |        |  |  |  |
|----------------|--|----------|--|---------------|-------------------------|--------|--|--|--|
| CLIPPER        | Legislation Details  |          |  |               |                         |        |  |  |  |
| File #:        | 19-0302  | Version: | 1  | Name:         |                         |        |  |  |  |
| Туре:          | Contract   |          |  | Status:       | Committee Approval      |        |  |  |  |
| File created:  | 3/15/2019  |          |  | In control:   | Clipper Executive Board |        |  |  |  |
| On agenda:     | 4/15/2019  |          |  | Final action: |                         |        |  |  |  |
| Title:         | <ul> <li>Contract Actions - In-person Clipper® Customer Service Center (IPCSC) Amendments</li> <li>i. Contract Amendment - Clipper Customer Service Center Operations at Embarcadero San Francisco Bay Area Rapid Transit (BART) Station: Faneuil, Inc. (\$415,000)</li> <li>ii. Contract Amendment - Clipper Customer Service Center Operations at the San Francisco Ferry Building: Nematode Holdings, LLC (\$300,000)</li> <li>iii. Funding Agreement Amendment - Clipper Customer Service Center Operations at Alameda-Contra Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)</li> <li>Contract Actions for IPCSCs at Embarcadero Station, Ferry Building, and AC Transit.</li> </ul> |          |  |               |                         |        |  |  |  |
| Sponsors:      |  |          |  |               | ;;;;;                   |        |  |  |  |
| Indexes:       |  |          |  |               |                         |        |  |  |  |
| Code sections: |  |          |  |               |                         |        |  |  |  |
| Attachments:   | 1. 3a_Customer Service Contracts.pdf   |          |  |               |                         |        |  |  |  |
| Date           | Ver. Action B  | y        |  | A             | ction                   | Result |  |  |  |

|   | Date      | Ver. | Action By               | Action   | Result |
|---|-----------|------|-------------------------|----------|--------|
| _ | 4/15/2019 | 1    | Clipper Executive Board | approved | Pass   |