

## Metropolitan Transportation Commission

## **Legislation Details**

File #: 17-2387 Version: 1 Name:

Type: Contract Status: Consent

File created: 3/8/2017 In control: Operations Committee

On agenda: 4/14/2017 Final action:

Title: Contract Actions - Clipper® Customer Communications and In-Person Customer Service

i. Contract Amendment - In Person Customer Service Center Operations at San Francisco

Ferry Building: Nematode Holdings, LLC (\$300,000)

ii. Funding Agreement Amendment - In Person Customer Service Center at Alameda-Contra

Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)

iii. Contract Amendment - Customer Information Services: MIG, Inc. (\$550,000)

iv. Contract - Distribution and Communications Planning and Support Services: Synapse

Strategies (\$260,000)

v. Contract - Clipper® Customer Education/Outreach Services: Caribou Public Relations

(\$200,000)

Sponsors:

Indexes:

**Code sections:** 

Attachments: 1. 4c\_Clipper Contract Actions\_Customer Svc and Comms.pdf

Date	Ver.	Action By	Action	Result
4/14/2017	1	Operations Committee	recommended for approval	Pass