



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 17-2387 **Version:** 1 **Name:**

Type: Contract **Status:** Consent

File created: 3/8/2017 **In control:** Operations Committee

On agenda: 4/14/2017 **Final action:**

Title: Contract Actions - Clipper® Customer Communications and In-Person Customer Service

- i. Contract Amendment - In Person Customer Service Center Operations at San Francisco Ferry Building: Nematode Holdings, LLC (\$300,000)
- ii. Funding Agreement Amendment - In Person Customer Service Center at Alameda-Contra Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)
- iii. Contract Amendment - Customer Information Services: MIG, Inc. (\$550,000)
- iv. Contract - Distribution and Communications Planning and Support Services: Synapse Strategies (\$260,000)
- v. Contract - Clipper® Customer Education/Outreach Services: Caribou Public Relations (\$200,000)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 4c_Clipper Contract Actions_Customer Svc and Comms.pdf

Date	Ver.	Action By	Action	Result
4/14/2017	1	Operations Committee	recommended for approval	Pass

Subject:

Contract Actions - Clipper® Customer Communications and In-Person Customer Service

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Presenter:

Kelley Jackson

Recommended Action:

Committee Approval

Attachments

