

Metropolitan Transportation Commission

Legislation Details

File #: 15-1497 Version: 1 Name:

Type: Contract Status: Consent

File created: 4/5/2016 In control: Operations Committee

On agenda: 5/13/2016 Final action:

Title: Contract Actions - Clipper® Customer Communications and In-Person Customer Services

i. Contract - Customer Information Services: MIG, Inc. (\$550,000)

ii. Contract Amendment - Distribution and Communications Planning and Support Services:

Synapse Strategies (\$250,000)

ii. Contract Amendment - Clipper® Customer Education/Outreach Services: Caribou Public

Relations (\$200,000)

v. Funding Agreement Amendment - Customer Service Center at Alameda-Contra Costa Transit

District (AC Transit) Headquarters: AC Transit (\$250,000)

v. Contract Amendment - Customer Service Center/Transportation Kiosk at Embarcadero San Francisco Bay Area Rapid Transit District (BART) Station Operations: Nematode Holdings, LLC

(\$625,000)

vi. Contract Amendment - Customer Service Center/Bay Crossings at San Francisco Ferry

Building Operations: Nematode Holdings, LLC (\$300,000)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 4c_Clipper Contract Actions

Date	Ver.	Action By	Action	Result
5/13/2016	1	Operations Committee	recommended for approval	Pass