



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

<b>File #:</b>	15-1497	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	Contract	<b>Status:</b>		Consent	
<b>File created:</b>	4/5/2016	<b>In control:</b>		Operations Committee	
<b>On agenda:</b>	5/13/2016	<b>Final action:</b>			
<b>Title:</b>	Contract Actions - Clipper® Customer Communications and In-Person Customer Services				
	i. Contract - Customer Information Services: MIG, Inc. (\$550,000)				
	ii. Contract Amendment - Distribution and Communications Planning and Support Services: Synapse Strategies (\$250,000)				
	iii. Contract Amendment - Clipper® Customer Education/Outreach Services: Caribou Public Relations (\$200,000)				
	iv. Funding Agreement Amendment - Customer Service Center at Alameda-Contra Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)				
	v. Contract Amendment - Customer Service Center/Transportation Kiosk at Embarcadero San Francisco Bay Area Rapid Transit District (BART) Station Operations: Nematode Holdings, LLC (\$625,000)				
	vi. Contract Amendment - Customer Service Center/Bay Crossings at San Francisco Ferry Building Operations: Nematode Holdings, LLC (\$300,000)				

### Sponsors:

### Indexes:

### Code sections:

**Attachments:** 1. 4c\_Clipper Contract Actions

Date	Ver.	Action By	Action	Result
5/13/2016	1	Operations Committee	recommended for approval	Pass

### Subject:

Contract Actions - Clipper® Customer Communications and In-Person Customer Services

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### Presenter:

Jason Weinstein

### Recommended Action:

Committee Approval

**Attachments**