BLUE RIBBON

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**TASK FORCE** 

TRANSIT RECOVERY

## Agenda Item 5 Presentation

## **TRANSFORMATION ACTION PLAN:** DRAFT ACTIONS

Steve Kinsey, CivicKnit June 28,2021

## TRANSFORMATION ACTION PLAN: REVIEW OF DRAFT ACTIONS

## **ACTION PLAN ELEMENTS:**

- Expanded collaboration between transit operators with partners is essential
- Actions are keyed to Outcomes
- Network Management reforms subject to Business Case analysis to verify value
- Focused on near-term actions (1-3 yrs.) leading toward Transit Transformation
- Calls for increased efficiency and new funding

TODAY'S GOAL – REVIEW and COMMENT

- Are the proposed Actions understandable?
- Are there other Actions that should be included?
- Should any Actions be removed?

## TRANSFORMATION ACTION PLAN: REFINED OUTCOMES



The Action Plan will be organized to advance these Transit Transformation outcomes in the near-term.

NETWORK MANAGEMENT OUTCOMES ROLES & RESPONSIBILITIES		
I.	<b>FARES AND PAYMENT:</b> Simpler, consistent, and equitable fares and payment options attract more riders.	<ul> <li>Fare Integration Policy</li> </ul>
II.	<b>CUSTOMER INFORMATION:</b> Integrated mapping, signage and real-time schedule information makes transit easier to navigate and more convenient for both new and existing riders.	<ul> <li>Branding, Mapping and Wayfinding</li> <li>Technology and Mobile Standards</li> <li>Marketing / Public Information</li> </ul>
111.	<b>TRANSIT NETWORK:</b> Bay Area transit services are equitably planned and integrally managed as a unified, efficient, and reliable network.	<ul> <li>Bus Transit Priority</li> <li>Bus Network         <ul> <li>Management Reform</li> <li>Rail Network             <ul></ul></li></ul></li></ul>
IV.	<b>ACCESSIBILITY:</b> Transit services for older adults, people with disabilities, veterans and those with lower incomes are coordinated efficiently.	<ul> <li>Accessible Services (including Paratransit)</li> <li>Centralized Program Eligibility Verification</li> </ul>
V.	<b>FUNDING:</b> The Bay Area's transit system uses its existing resources more efficiently and secures new, dedicated revenue to meet its capital and operating needs.	<ul> <li>Funding Advocacy</li> </ul>

## TRANSFORMATION ACTION PLAN: ACCELERATED ACTIONS (DRAFT)



## I. FARES AND PAYMENT

## Fare Integration Policy

- Act on the Fare Coordination and Integration Study (FCIS) recommendations, including selecting and funding pilot projects, by December 2021.
- Determine whether existing authority is sufficient to support uniform implementation of FCIS recommendations by December 2021.
- Seek state legislation for additional authority, if needed, to ensure uniform and timely implementation of FCIS recommendations by mid-2022.

#### Active Efforts —

Continue to invest in and improve existing programs (Clipper, Clipper START, interoperator transfer policies)



## TRANSFORMATION ACTION PLAN: ACCELERATED ACTIONS (DRAFT)



## **II. CUSTOMER INFORMATION**

# Mapping and Wayfinding

- Fund and develop regional mapping and wayfinding standards for application across all operator service areas by mid-2023.
- Fund and complete 2-3 consistently-branded North and East Bay subregional mapping and wayfinding pilot projects and adopt timeline
   by December 2024 for subsequent regionwide deployment across all service areas.
- Fund and develop a regional mapping data services digital platform, to facilitate the standardization of digital and paper maps across all transit services **by late 2024**.

#### Active Efforts –

Continue partnering with operators on: Return-to-Transit and future regional marketing campaigns, 511 infrastructure, Business Groups' employer surveys



## TRANSFORMATION ACTION PLAN: ACCELERATED ACTIONS (DRAFT)



## **III. TRANSIT NETWORK**

# Bus Transit Priority (speed & reliability)

- Request a Caltrans Deputy Directive that expedites State right-of-way bus priority Design Exceptions by December 2021.
- Sponsor legislation to remove barriers to transit priority implementation by early 2022.
- Fund design and delivery of prioritized near-term Bay Area Forward projects by mid-2022.
- Select near-term HOV lane operating policies to advance by mid-2022.
- Define a Cooperative Agreement process that expedites travel time improvements on arterials and bus rights-of-way by late 2022.

Active Efforts – Regional Transit Priority and Arterial Investment programs



## TRANSFORMATION ACTION PLAN: ADDITIONAL ACTIONS (DRAFT)



#### **III. TRANSIT NETWORK**

#### **Bus/Rail Network Management Reform**

- Establish and support an MTC advisory group to guide the Network Management Business Case analysis by October 2021.
- Provide financial incentives for Solano and Sonoma counties to complete their Integration Efficiencies initiatives by December 2021.
- Deliver Phase 1 Rail Partnership and Governance Assessment grant by late 2021 and Final Assessment by mid-2023.
- Fund and complete a Business Case analysis of potential network management reforms, including resource requirements and implementation steps, by early 2022.
- Adopt Transit Equity Principles and a process for institutionalizing them **by mid-2022**.

Active Efforts —

Blue Ribbon Task Force and related collaborations; Transit Sustainability Project (TSP)



## TRANSFORMATION ACTION PLAN: ADDITIONAL ACTIONS (DRAFT)



#### **III. TRANSIT NETWORK**

#### **Connected Network Planning**

- Adopt a standardized hub design review framework that includes coordination with local community planning policies by late 2023.
- Fund and adopt a Transit Priority Policy and Corridor Assessment for a Bus Rapid Transit Network focused on high-transit-volume corridors by late 2023.
- Develop and adopt a Bay Area Connected Network Plan that includes transit service and hub categories, funding requirements and next steps by late 2024.

#### Active Efforts —

Synchronize schedule changes across operators; Operator's schedule and hub transfer coordination improvements; Regional Annual Transit Passenger Survey (O-D)



#### **Data Collection and Coordination**

 Establish common platform and protocols for uniform GTFS-Realtime data collection.
 Fund technical support needed to bring all agencies to uniformity by mid-2023.

# TRANSFORMATION ACTION PLAN: **ADDITIONAL ACTIONS** (Draft)



#### **IV. ACCESSIBILITY**

- Designate a Mobility Manager in each county by mid-2022.
- Fund additional subregional one-seat paratransit ride pilot projects and develop cost-sharing policies for cross jurisdictional paratransit trips by late 2022.
- Adopt standardized eligibility practices for programs that benefit people with disabilities (paratransit and Clipper RTC)
   by late 2022.

#### Active Efforts —

Regional Transit Connection Card (RTC discount); Integration of paratransit on Clipper Next Generation



## TRANSFORMATION ACTION PLAN: ADDITIONAL ACTIONS (DRAFT)



## **V. FUNDING**

- Identify cost-saving efficiencies and Network Management funding needs as part of Business Case analysis by early 2022.
- Support efforts to organize a transportation funding ballot measure that includes new funding for transit in November 2024.

Active Efforts — Continue state and federal advocacy efforts for increased transit funding.





## TRANSFORMATION ACTION PLAN: NEXT STEPS



- Revise draft Actions based on today's review
- Integrate Evaluation Consultant comments and network management evaluation
- Task Force final review, revision and adoption at July 26th Blue Ribbon meeting
- Celebrate your Task Force's dedication and conclusion
- Begin Business Case by Fall '21

TRANSFORMATION ACTION PLAN: QUESTIONS AND COMMENTS

- Are the proposed Actions understandable?
- Are there other Actions that should be included?

Should any Actions be removed?





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