



Metropolitan Transportation Commission

Meeting Minutes - Draft

Operations Committee

Agenda Item 4a

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Committee Members:

Carol Dutra-Vernaci, Chair Damon Connolly, Vice Chair

*Eddie Ahn, David Canepa, Victoria Fleming,
Sam Liccardo, Libby Schaaf, and James P. Spering*

Non-Voting Members: Dorene M. Giacomini and Vacant

Friday, May 14, 2021

9:35 AM

Board Room - 1st Floor (REMOTE)

1. Roll Call / Confirm Quorum

Present: 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering,
Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner
Schaaf and Commissioner Fleming

Non-Voting Member Present: Commissioner Giacomini

Ex Officio Voting Members Present: Commission Chair Pedroza and
Commission Vice Chair Josefowitz

Ad Hoc Non-Voting Members Present: Commissioner Papan and Commissioner Worth

2. Pledge of Allegiance / Acknowledgement of the Flag

3. Compensation Announcement – Clerk of the Committee

4. Consent Calendar

**Upon the motion by Commissioner Canepa and second by Commissioner
Spering, the Consent Calendar was unanimously approved. The motion carried
by the following vote:**

Aye: 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering,
Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner
Schaaf and Commissioner Fleming

4a. [21-0570](#) Minutes of the April 9, 2021 Meeting

Action: Committee Approval

Attachments: [4a OPS Minutes Apr 2021.pdf](#)

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- 4b. [21-0607](#) Customer Account Management Platform Contract Actions:
- i. Purchase Order Amendment - Technical Salesforce Integration and Administration Services: Sapient Corporation (\$2,467,845)
 - ii. Purchase Order Amendment - Salesforce Licenses: Carahsoft Technology Corp (\$209,500)
- Action:** Committee Approval
- Presenter:** Shauna Callow
- Attachments:** [4b Customer Account Platform Contract Actions.pdf](#)
- 4c. [21-0638](#) Clipper® In-Person Customer Service Centers (IPCSCs) Contract Actions:
- i. Contract Amendment - Faneuil, Inc. (\$435,000);
 - ii. Contract Amendment - Nematode Holdings, LLC (\$300,000); and
 - iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (\$250,000)
- Action:** Committee Approval
- Presenter:** Kelley Jackson
- Attachments:** [4c Clipper IPCSC Contract Actions.pdf](#)
- 4d. [21-0639](#) Contract Amendment - Customer Research, Education and Outreach for the Clipper® Program: MIG, Inc. (MIG) (\$1,500,000)
- Action:** Committee Approval
- Presenter:** Lysa Hale
- Attachments:** [4d Contract Amendment MIG.pdf](#)
- 4e. [21-0651](#) Contract - 511 Website Support Services: Kalamuna, Inc. (\$2,000,000)
- Action:** Committee Approval
- Presenter:** Alysha Nachtigall
- Attachments:** [4e 511 Website Support Services Contract.pdf](#)
- 4f. [21-0716](#) Contract - Grant Agreement between Metropolitan Transportation Commission and State of California, Wildlife Conservation Board to Fund a Regional Conservation Investment Strategy for the North Bay Baylands (\$640,000 incoming)
- Action:** Committee Approval
- Presenter:** Ben Botkin
- Attachments:** [4f RCISContractMemo_May2021.pdf](#)

- 4g. [21-0753](#) Master Cooperative Agreement- Funding between Metropolitan Transportation Commission and California Department of Transportation for Design Services for Interstate 880 (I-880) Fiber Communications Project (\$1,740,000)

Action: Committee Approval

Presenter: Emily Van Wagner

Attachments: [4g_Coop Agreement-I-880.pdf](#)

5. Approval

- 5a. [21-0571](#) Incident Management Program Update and Contract Actions:
- i. Incident Management Program Update
 - ii. Contract - Incident Management Strategic Plan: Parsons Transportation Group, Inc. (\$174,900)
 - iii. Contract - Traffic Incident Management Dashboard: mySidewalk, Inc. (\$300,000)

Update on Incident Management Program and two contract actions.

- Action:**
- i. Information
 - ii. Committee Approval
 - iii. Committee Approval

Presenter: Sarah Burnworth

Attachments: [5a Incident Management Program Contracts.pdf](#)

Upon the motion by Commissioner Spering and second by Vice Chair Connolly, the Incident Management Program Contract Actions: Contract - Incident Management Strategic Plan: Parsons Transportation Group, Inc. (\$174,900) and Contract - Traffic Incident Management Dashboard: mySidewalk, Inc. (\$300,000) was unanimously approved. The motion carried by the following vote:

- Aye:** 8 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Spering, Commissioner Ahn, Commissioner Canepa, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

- 5b. [21-0640](#) Clipper® Contract: Next-Generation Clipper (C2) Customer Service Center: WSP USA Services, Inc. (WSP) (\$20,709,014)

Approval to enter into a contract with WSP USA Services, Inc. (WSP) in the amount of \$20,709,014 as the customer service center vendor for the Next Generation Clipper (C2) regional fare payment system.

Action: Committee Approval

Presenter: Jason Weinstein

Attachments: [5b Next Gen Clipper Customer Service Center Vendor Contract Recommendation.pdf](#)

Aleta Dupree spoke on this item.

Roland Lebrun spoke on this item.

Upon the motion by Commissioner Sperling and second by Commissioner Ahn, the Clipper® Contract: Next-Generation Clipper (C2) Customer Service Center: WSP USA Services, Inc. (WSP) (\$20,709,014) was approved. The motion carried by the following vote:

Aye: 7 - Vice Chair Connolly, Commissioner Liccardo, Commissioner Sperling, Commissioner Ahn, Chair Dutra-Vernaci, Commissioner Schaaf and Commissioner Fleming

Absent: 1 - Commissioner Canepa

6. Public Comment / Other Business

Aleta Dupree was called to speak.

Carlos Romero, Vice Mayor, City of East Palo Alto was called to speak.

- [21-0694](#) Correspondence Received

Action: Information

Attachments: [6 Correspondence-FSP Letter Lima Tow PII.pdf](#)

7. Adjournment / Next Meeting

The next meeting of the Operations Committee will be Friday, June 11, 2021 at 9:35 a.m. remotely and by webcast as appropriate depending on the status of any shelter in place orders. Any changes to the schedule will be duly noticed to the public.