

# Clipper® Executive Board

November 16, 2020

Agenda Item 4a

## Current Clipper® System

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**Subject:** Update on the current Clipper system. Clipper staff last updated this Board on the ongoing work and projects related to the current Clipper system at the October 2020 meeting.

**Background:** **Transactions and Sales**

In October 2020, Clipper processed 3.59 million transactions and settled \$7.5 million in revenue. As of November 2, 2020, 6 of the 22 operators were still offering fare-free travel due to the COVID-19 emergency.

**Clipper Customer Education**

Clipper staff met with marketing staff from the next group of Clipper START participants and was provided with lists of community-based organizations with whom they work. Clipper staff will combine these with the existing list of community-based organizations and contact them for the launch.

Remaining efforts have focused on planning for the launch of the mobile app.

**Implementation and Enhancement Projects**

MTC continues to coordinate with transit operators on Clipper equipment installation for several implementations, including:

- Clipper Means Based Expansion (CN-169) – The cost proposal from Cubic was received on October 27. MTC has issued Notice to Proceed with development work already under way. Launch of the program expansion will occur in two groups planned for November 2020 and January 2021.

Clipper equipment continues to meet contractual performance requirements.

**Attachments:** **Attachment A:** Clipper Master Schedule

  
Carol Kuester

ID	Task Name	Duration	Start	Finish	% Complete	2020												2021											
						F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	
2	CONTRACTING PHASE																												
832	Change Notice 169--Clipper Means Based Expansion	138 days	Wed 7/8/20	Fri 1/15/21	52%																								
393	IMPLEMENTATION PHASE																												
310	SFMTA Central Subway (CO-195)	1297 days	Mon 5/2/16	Fri 4/16/21	26%																								
493	AC Transit BRT Implementation, (CO-197 & CO-205)	373 days	Wed 7/17/19	Fri 12/18/20	94%																								
792	Caltrain TVM Clipper Integration (CO-226)	392 days	Thu 8/1/19	Fri 1/29/21	60%																								
840	Change Notice 169--Clipper Means Based Expansion	196 days	Thu 7/2/20	Thu 4/1/21	39%																								
1	BUS REPLACEMENT AND EXPANSION																												
796	SolTrans (4 MCI Coaches)	5 days	Mon 11/9/20	Fri 11/13/20	0%																								
827	Sonoma County (2 BYD Coaches)	2 days	Mon 11/23/20	Tue 11/24/20	0%																								
821	SFMTA (3 Historic Street Cars)	20 days	Fri 11/27/20	Thu 12/24/20	0%																								
798	AC Transit (36 MCI Buses)	20 days	Mon 11/30/20	Fri 12/25/20	0%																								
843	Marin Transit (13 El Dorado)	13 days	Mon 12/7/20	Wed 12/23/20	0%																								
819	AC Transit (1 Gilig)	1 day	Mon 1/4/21	Mon 1/4/21	0%																								
825	SFMTA (9 Electric Coaches)	45 days	Mon 1/18/21	Fri 3/19/21	0%																								