\*External Email\*

Kim and Martha, please forward this message to the full Bay Area Toll Authority Oversight Committee for the Meeting of 4 November, 2020.

Good afternoon Chair Amy Worth and Members.

Aleta Dupree for the record.

I bring you my miscellaneous thoughts concerning the work of BATA, some of which pertains to the posted Agenda.

Building a new method of toll revenue collection and management is never easy, definitely not quick, and entails a number of steps. I am in support of the contract matter for your consideration today. This is an investment in the future, the hard work we do today makes things easier for tomorrow.

I appreciate the continued public discussions by all of the BATA entities, there is indeed leadership in that, and certainly ahead of the pack. Some toll highway agencies have recently returned to cash collections, and to this day I have not seen any public explanations as to why. BATA is indeed the leaders in this space by helping the Public to understand these matters, through your convening of these Public Meetings.

I emphasize that even in this challenging and difficult time of COVID-19, that these investments need to continue. It looks like traffic on the State owned bridges is increasing, and toll revenue is as well. I would like to think we can move forward with a proactive schedule for construction on the new all electronic tolling system infrastructure.

We at BATA are doing well in this work, yet as you know there is much more. It is good work to collect toll revenue electronically with the current system that we have. Yet the toll booth structures are still an obstruction to movement, much like pouring water through a strainer, it slows things down.

I am looking forward to the deployment of new AET systems soon to provide a more user friendly customer experience. Of course Fastrak is the ideal and I would like to see fuller participation, and that should be incentivized.

I maintain to you that all electronic tolling on the seven State owned bridges needs to continue, and to begin the heavy lift, if you will, on the new infrastructure.

Thank you.