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To: MTC-ABAG Info <info@bayareametro.gov>  
Subject: BATA Meeting 23 September, 2020

\*External Email\*

Greetings Board Chair Scott Haggerty and Members.

Aleta Dupree for the record.

Today I bring my thoughts concerning BATA to you, mostly concerning Agenda Item 4A. (Resolutions 52 and 137).

Much is happening in the electronic tolling space, and the matters before you today are of significant consequence. I have read in various news reports that the New York State Thruway will commence all electronic tolling systemwide sometime in November, no specific date has yet been given.

As I have said before I am looking forward to the policy changes, these are before you today, and also the outreach that will help the Public to use this emerging all electronic tolling system going forward. Fastrak is indeed the ideal, and a necessary part of growing this program. I consider Fastrak transponders essential items for vehicles domiciled the the nine county MTC district. Just as with license plates, registration and insurance cards, drivers license, for Fastrak transponders, to paraphrase the old American Express commercial, don't leave home without it.

Thank you for including my comments from the BATA Oversight Committee Meeting of 9 September, 2020, these two public bodies indeed work together, and have common threads in building the work of BATA going forward.

I think we at BATA have done well with avoiding the mistakes I've seen with other toll agencies in rolling out these new programs. I feel these two resolutions before you today will ensure a positive customer experience.

BATA is indeed important, most of all in being open to serve the Public 24/7/365. Again, I maintain to you that all electronic tolling needs to continue of the seven State owned bridges of the Bay Area. I respectfully ask for your yes vote on these two resolutions.

Thank you.