From: Eddie Chan

Sent: Tuesday, July 7, 2020 2:21 PM **To:** Jeannie Bruins; MTC Info

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

On behalf of North East Medical Services (NEMS) and over 70,000 patients we serve, I am writing to urge the MTC Programming and Allocations Committee to recommend the "Conservative" assumptions not the "Somewhat Optimistic" assumptions be used to calculate the second payment of CARES Act funding. NEMS serves thousands of patients in the SF Bay Area, many of whom are low-income, immigrants, or prefer to be served in a language other than English, and many of our patients rely on public transportation to access our clinics.

The COVID-19 pandemic has drastically impacted the most vulnerable populations in immeasurable ways. One of the most important aspects of daily life is that of local reliable public transit, specifically for low-income, transit-dependent community members such as essential workers, working poor, seniors – many of which are our patients.

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The bus and light rail service provided by VTA serves to safely transport community members locally to access essential services across the county. Therefore, this mode of transportation is crucial and necessary for transit-dependent community members. **During these challenging times, it is critical that all public transportation systems be adequately funded, including the VTA.** We respectfully ask that you reconsider the decision to support staff's recommendation.

Sincerely, Eddie Chan

Eddie Chan

President & CEO



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 391-9686 x5905

www.nems.org

From: Andrey Chow

Sent: Tuesday, July 7, 2020 11:31 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

On behalf of North East Medical Services (NEMS) and the over 70,000 patients we serve, I am writing to urge the MTC Programming and Allocations Committee to recommend the "Conservative" assumptions not the "Somewhat Optimistic" assumptions be used to calculate the second payment of CARES Act funding. NEMS serves thousands of patients in the San Francisco Bay Area—including more than 10,000 Santa Clara County residents—many of whom are low-income, immigrants, or prefer to be served in a language other than English, and many of our patients rely on public transportation to access our clinics.

The COVID-19 pandemic has drastically impacted the most vulnerable populations in immeasurable ways. One of the most important aspects of daily life is that of local, reliable public transit, specifically for low-income, transit-dependent community members such as essential workers, working poor, seniors – many of which are our patients.

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Sincerely,

Andrey Chow
Director of Programs & Administration
North East Medical Services

Andrey Chow

Director of Programs & Administration



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 352-5004 | (415) 391-9686 x5904 Fax (415) 599-2861 www.nems.org

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Health Care From The Heart

CONFIDENTIALITY NOTICE:

From: Zinnia Dong

Sent: Tuesday, July 7, 2020 10:33 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

Importance: High

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, Zinnia Dong

Zinnia Dong

Project Coordinator II



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 391-9686 x5939

www.nems.org

From: Jessica Ho

Sent: Tuesday, July 7, 2020 10:23 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

Importance: High

External Email

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Sincerely, Jessica J. Ho

Jessica Ho

Government Affairs & Community Liaison



Cell: 415-509-5353

Phone: (415) 391-9686 x5942

www.nems.org

From: Kat (Kathryn) Huang

Sent: Tuesday, July 7, 2020 1:50 PM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, Kat Huang

Kat (Kathryn) Huang

Project Administrator



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 391-9686 x7696

www.nems.org

From: Jerry Jew

Sent: Tuesday, July 7, 2020 10:43 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely,

Jerry

Jerry Jew, MD, MBA

Chief Strategy Officer



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 362-5882 | (415) 391-9686 x5304

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Health Care From The Heart

CONFIDENTIALITY NOTICE:

From: Jacey Laborte

Sent: Tuesday, July 7, 2020 10:29 AM
To: Jeannie Bruins; MTC Info
Subject: Letter of Support for VTA

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, /s/ Jacey G. Laborte

Jacey Laborte

Clinic Operations Manager



1033 Clement Street San Francisco, CA 94118 Tel. (415) 213-1970 | (415) 391-9686 x7730

www.nems.org

CONFIDENTIALITY NOTICE:

From: Katie (Kathryn) Landis

Sent: Tuesday, July 7, 2020 10:36 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

Importance: High

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, Katie Landis

Katie (Kathryn) Landis

Project Coordinator II



a california <mark>fuelliki</mark> center

2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 391-9686 x5930

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Health Care From The Heart

CONFIDENTIALITY NOTICE:

From: Meagan Lee

Sent: Tuesday, July 7, 2020 10:44 AM

To: MTC Info

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely,

Meagan Lee

Meagan Lee

Administrative Assistant



1520 Stockton Street San Francisco, CA 94133 Tel. (415) 391-9686 x5951

www.nems.org

From: Lynn Liu

Sent: Tuesday, July 7, 2020 2:21 PM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely,

Lynn Liu, M.D.

Lynn Liu, MD

Medical Director/Care Delivery Director



1870 Lundy Ave San Jose, CA 95131 Tel. (415) 391-9686 x8752

www.nems.org

From: Lauren Nenning

Sent: Tuesday, July 7, 2020 2:23 PM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

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Sincerely,

Lauren Nenning

Lauren Nenning

Project Coordinator II



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 391-9686 x5923

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Health Care From The Heart

CONFIDENTIALITY NOTICE:

From: Kathleen Sheung

Sent: Tuesday, July 7, 2020 11:01 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

Importance: High

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, Kathleen Sheung

Kathleen Sheung

Community Programs Manager



2171 Junipero Serra Blvd Daly City, CA 94014 Tel. (415) 352-5003 | (415) 391-9686 x5903

www.nems.org

From: Kenneth Tai

Sent: Tuesday, July 7, 2020 12:35 PM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely, Kenneth Tai, MD

Kenneth Tai, MD

Chief Health Officer



1520 Stockton Street San Francisco, CA 94133 Tel. (415) 391-9686 x5309

www.nems.org

CONFIDENTIALITY NOTICE:

From: Amy Tang

Sent: Tuesday, July 7, 2020 11:32 AM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Sincerely,

Amy Tang

Amy Tang, MD

Director of Immigrant Health



1520 Stockton Street San Francisco, CA 94133 Tel. (415) 391-9686 x5880

www.nems.org

From: Jeanie Ye

Sent: Tuesday, July 7, 2020 10:49 AM **To:** MTC Info; Jeannie Bruins

Subject: July 8th MTC Programming and Allocations Committee Meeting Item 4b

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

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Transportation is a barrier to health services. Numerous patients in Santa Clara County responded to our Patient Satisfaction Survey and stated they will travel on the bus to our clinics. Some patients will travel 2-3 hours one way! Yet, they will still travel to NEMS because we provide comprehensive and linguistically competent health care services to patients. If transportation is affected, it drastically affects our patient population. It takes away patient's individuality and independence; therefore, heavily relying on patient's family members.

The bus and light rail service provided by VTA serves to safely transport community members locally to access essential services across the county. Therefore, this mode of transportation is crucial and necessary for transit-dependent community members. **During these challenging times, it is critical that all public transportation systems be adequately funded, including the VTA.** We respectfully ask that you reconsider the decision to support staff's recommendation.

Sincerely,

Jeanie

Jeanie Ye

Compliance & Programs Coordinator



a california hualifat center

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Health Care From The Heart

CONFIDENTIALITY NOTICE:

From: Diana Kawasaki-Yee

Sent: Tuesday, July 7, 2020 1:41 PM **To:** MTC Info; Jeannie Bruins

Subject: Letter Regarding July 8th MTC Programming and Allocations Committee Meeting Item 4b

Follow Up Flag: Follow up Flag Status: Completed

External Email

Dear Chair Josefowitz and Programming and Allocations Committee Members,

On behalf of North East Medical Services (NEMS) and over 70,000 patients we serve, I am writing to urge the MTC Programming and Allocations Committee to recommend the "Conservative" assumptions not the "Somewhat Optimistic" assumptions be used to calculate the second payment of CARES Act funding. NEMS serves thousands of patients in the SF Bay Area, many of whom are low-income, immigrants, or prefer to be served in a language other than English, and many of our patients rely on public transportation to access our clinics.

The COVID-19 pandemic has drastically impacted the most vulnerable populations in immeasurable ways. One of the most important aspects of daily life is that of local reliable public transit, specifically for low-income, transit-dependent community members such as essential workers, working poor, seniors – many of which are our patients.

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Sincerely, Diana Kawasaki-Yee

Diana Kawasaki-Yee

Chief Operating Officer



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