

Metropolitan Transportation Commission
Service Authority for Freeway and Expressways
Operations Committee

June 12, 2020

Agenda Item 4d

Contract – Call Box Program - Call Box Maintenance:
CASE Emergency Systems, Inc. (\$825,000)

Subject: Contract to provide call box maintenance services.

Background: MTC's Service Authority for Freeways and Expressway (MTC SAFE) installed call boxes starting in 1988 to provide a network of telephones along freeways, highways, and county roads where motorists could summon help when experiencing car trouble. Funding for call boxes is provided from Department of Motor Vehicles vehicle registration fees, of which MTC SAFE receives approximately \$6.5 million per year. The Bay Area Call Box network is an MTC SAFE project that is run cooperatively with Caltrans and the California Highway Patrol (CHP).

At its peak in 2001, the program received approximately 98,000 calls from 3,300 call boxes, but call volumes steadily declined thereafter as cell phone usage grew and other motorist aid services became available. Staff has continually adjusted the program to operate in a cost-effective manner. In particular, in 2004, 2012, and 2015 the program removed call boxes that were rarely used or near easily accessible services such as gas stations. The call box network now consists of approximately 500 boxes that are located on bridges, tubes and tunnels, as well as in more rural parts of the region that do not have consistent cellular coverage.

MTC SAFE has retained a maintenance contractor since the inception of the call box program to provide repair services and perform preventative measures to ensure the proper functionality of the call box system. The current vendor for these services is CASE Emergency Systems, Inc. (CASE) and its contract expires on June 30, 2020.

Staff recommends that the Operations Committee authorize the Executive Director or designated representative to execute a new three-year contract with CASE. Under this contract, CASE would continue to provide repair services and perform preventative measures to the call box system. CASE's services would be procured using the California Multiple Award Schedule (CMAS), a collaborative intergovernmental procurement vehicle, which satisfies MTC's competitive procurement requirements.

The amount of the contract would be \$275,000 per year for a three-year total of \$825,000. There are sufficient funds set aside in the SAFE Budget to fully fund this contract action over the next three years.

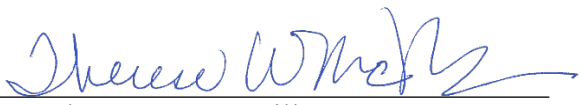
The Call Box Program is authorized by California Street & Highways Code Sections 2550-2557, which includes dedicated funds from vehicle registration fees. The work accomplished by CASE is essential in the implementation of the Call Box program, including the maintenance of the call box system on bridges and in rural parts of the Bay Area.

CASE is neither a small business enterprise nor a disadvantaged business enterprise and has no subcontractors. Funding for this project is subject to approval of the FY 2020-21 and upcoming MTC SAFE Budgets.

Issues: None identified.

Recommendation: Staff recommends that the Operations Committee authorize the Executive Director or designee to negotiate and enter into a three (3) year contract with an option to extend for an additional three (3) years with CASE Emergency Systems, Inc. in an amount not to exceed \$825,000 for the above-described work.

Attachments: None


Therese W. McMillan

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Contract

Work Item No.: 6031

Vendor: CASE Emergency Systems, Inc.
Irvine, CA

Work Project Title: MTC SAFE Call Box Maintenance Provider

Purpose of Project: Provide maintenance and repair service for call boxes.

Brief Scope of Work: Perform corrective and preventive maintenance, call box removal, and other administrative services for the MTC SAFE call box system.

Project Cost Not to Exceed: \$825,000

Funding Source: SAFE

Fiscal Impact: Funding is subject to future budget approvals from FY 2020-21 to FY 2022-23.
FY 2020-21: \$275,000
FY 2021-22: \$275,000
FY 2022-23: \$275,000

Motion by Committee: That the Executive Director or designee is authorized to negotiate and enter into a contract with CASE Emergency Systems, Inc. to provide call box maintenance services as described above and in the Operations Committee Summary Sheet dated June 12, 2020 and that the Chief Financial Officer is authorized to set aside \$825,000 for such contract subject to necessary budget approvals.

Operations Committee:

Dave Cortese, Chair

Approved:

Date: June 12, 2020