

**From:** [Amaya Frisbie](#)  
**To:** [MTC Info](#)  
**Subject:** BATA  
**Date:** Friday, May 22, 2020 10:26:53 AM

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**\*External Email\***

Jake Mackenzie  
Bay Area Toll Authority Chair  
1536 Gladstone Way  
Rohnert Park, CA 94928  
20 May 2020

Dear Mr. Mackenzie,

I would like to take this opportunity to introduce myself, I am a student at Los Medanos College here in California. Today I would like to address some comments and questions I have regarding the Bay Area Toll Authority (BATA).

While I understand the purpose of these tolls, I still feel like there are some unanswered aspects that still remain. The bridge tolls were put in place to help pay for the hefty expenses of the bridges, as well as repairs and updates, along with helping fund Regional Measure 3 by extending BART. I have lived in the Bay Area my entire life, and therefore, am no stranger to the daily process of bridge tolls. However, it does not appear that a great amount of work or improvement of the seven bridges under BATA is occurring.

I would like to applaud you and the members of your staff, as all seven bridges are always running for the public and not closed, even during the current COVID-19 pandemic. I think the use of teller free toll booths is both more efficient in time management and helpful in the aspect of flattening the curve of the coronavirus. Now that your team has successfully switched over to a teller free toll booth system, I believe it would be a perfect time to officially transition to permanently removing the tellers. Not only would it eliminate a large mass of traffic, but could also increase funds heading to the roadwork, bridges, and state.

If you are ever available, please feel free to reach out to me in regards to the information above. I realize you have many larger responsibilities and understand if you remain too busy to respond.

Thank you so much for your time and patience as I addressed these issues.

Sincerely,

Amaya Frisbie

LMC Student

