Metropolitan Transportation Commission

April 22, 2020 Agenda Item 6f

Clipper® Unregistered Inactive Funds Disbursement

Subject: Disbursement of money, representing balances on unregistered inactive Clipper

cards, from the Clipper Float Account to the Clipper Operating Budget while also setting aside funds within the Float Account as a reserve to cover past and potential

future use of inactive Clipper cards.

Background: The Clipper Cardholder Agreement defines "Inactive Funds" as funds on a card,

whether registered or unregistered, which have not been used for at least the past three years. Inactive Funds, like all money paid by customers to load cash value onto their Clipper cards, are held in the Clipper Float Account until that cash value is used

to ride transit.

Two distributions from the Clipper Float Account of amounts representing Inactive Funds on unregistered cards have already occurred. These distributions have not impacted cardholders' use of their Clipper cards. The prior distributions of Inactive Funds have been, after setting aside a 10% reserve to cover any renewed card activity, applied to the Clipper Operating Budget, providing an influx of \$5,456,614 of funding to the Budgets for FYs 2018 and 2019.

Between November 2018 and November 2019, 181,348 unregistered Clipper cards became "inactive" because their last use was between November 2015 and November 2016. \$1,994,747 of cash value was on these unregistered cards; this cash value constitutes the "2019 Inactive Funds."

Also between November 2018 and November 2019, just less than 10,000 Clipper cards which had not been used since at least November 2015 were used again. The total balances on those "re-activated" cards were \$174,603.

At the February 8, 2019 Operations Committee meeting, this Committee authorized the Executive Director or designee to make "annual distributions of Inactive Funds from the Clipper Float Account to offset Clipper Program operating costs, maintaining a 10% reserve covering all distributions of Inactive Funds," if the distributions had been approved by the Clipper Executive Board.

On February 24, 2020, the Clipper Executive Board approved a distribution of \$1,638,130 of the 2019 Inactive Funds from the Clipper Float Account to the FY 2019-20 Clipper Operating Budget to be applied toward Clipper operating costs. The Clipper Executive Board further has approved retention within the Float Account of the remaining \$356,617 of the 2019 Inactive Funds to fully fund a 10% reserve to cover potential future activity on any "inactive" Clipper cards. See Attachment A for detailed calculations.

Recommendation: Not applicable. This item is for information only.

Attachments: Attachment A: Calculations for Disbursement of 2019 Inactive Funds

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Calculations for Disbursement of 2019 Inactive Funds

| \$7,883,042 | Total Inactive Funds to present (including 2019 and net of any re-activity) |
|--|--|
| \$742,963 | Total set-asides and replenishments of reserve, prior to 2019 |
| \$311,276 | Less: Depletions of reserve through renewed card activity |
| \$431,687 | Balance of reserve as of November 2019 |
| \$788,304 | Amount of desired fully-funded 10% reserve |
| \$431,687 | Less: Balance of reserve as of November 2019 |
| \$356,617 | Deficiency in reserve |
| \$1,994,747 \$356,617 \$1,638,130 | 2019 Inactive Funds Less: Replenishment of reserve deficiency 2019 Inactive Funds to be disbursed from Float Account |