

From: [aleta dupree](#)
To: [MTC Info](#)
Subject: BATA Comments, 25 MAR 2020
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External Email

Attention Commission Secretary, please forward this message to the full Bay Area Toll Authority Board for the Regular Meeting of 25 March, 2020.

Greetings Board Chair Scott Haggerty and Members.

I write to you today with my general comments concerning BATA. As we all are painfully aware we are in a crisis, I too am staying at home, and only going outside when necessary. These are not easy times, it is my hope that things will soon return to normal.

I see we have suspended cash collections on the seven State owned bridges that are managed by the Authority. This is indeed a reasonable and prudent decision, most of all keeping the safety of the Public in mind.

There is indeed leadership in this decision, and other toll highway agencies are following suit as well. It is important that we closely examine this new data that comes from our business results. To see how much of the pie is Fastrak, and how much is through other means, and to continue developing diverse contactless payment options for our patrons.

When things return to normal,(hopefully soon), I believe there will be new normals. I think we need to ask ourselves, should we resume cash collections on the bridges? In the near term I would advocate at least on the smaller less trafficked bridges, that we retain our current emergency toll collection procedures going forward. We can all get used to this new way of doing business as we move toward our new All Electronic Tolling System. I feel this process is something we should continue to report on as we go forward.

BATA is important to me. Though I do not own a car, through AC Transit bus service, it is my frequent use of the San Francisco-Oakland Bay Bridge that is an important part of my being able to travel about the Bay Area in a safe and timely manner.

It is my hope to be able to return to the Bay Area to attend and speak at BATA Meetings with you as soon as practicable.

Thank you.

Aleta J Dupree.

Sent from my iPad